

Georgio Adwan

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Lebanese | D.O.B: 26-09-99 | Single

EXPERIENCE

Aug. 2022 – Present **Lokalee, Dubai, UAE**, Travel Platform
Quality Assurance Tester

- Manually test the application on iOS and Android.
- Manually test the website using LCM.
- Automating some test cases using Katalon Studio.
- Deliver the best possible reports for the tech team.

Jan. 2022 – Present **Podeo, Dubai, UAE**, Podcast Platform
Quality Assurance Tester

- Manually test the application on iOS and Android.
- Constantly check the website.
- Look for different bugs and report them.
- Make sure that the tech team always receives the best reports to fix the bugs.

Aug. 2021 – Jul. 2022 **Binaries, Nabay, Lebanon**, IT Solutions & Products Provider
IT Technician, Customer Support & Sales Officer

Responsibilities as IT Technician:

- Troubleshooting & Solving Hardware issues (Replacing screens, Hard Disks, RAMs, CPUs, Power Supplies, etc.)
- Building Custom Desktops
- Formatting laptops and Desktops
- Installing Software (AutoCAD, Adobe, Microsoft Office, Antivirus Software, etc.)

Responsibilities as IT Customer Support & IT Sales:

- Providing online support to customers
- Providing solutions and answers to customers' hardware & software questions and requests
- Selling IT Hardware (Routers, laptops, IP phones, printers, etc.)
- Providing customers with best product suiting their requirements

EDUCATION

Fall 2022-Present **La Sagesse University, Furn El Chebbak-Lebanon**
Master's in Management Information System (MIS)-MIAGe

Fall 2019-Summer 2022 **La Sagesse University, Furn El Chebbak-Lebanon**
BS in Management Information System (MIS)

Fall 2017-Spring 2019 **Antonine University, Baabda-Lebanon**
Computer & Communication Engineering

TECHNICAL CERTIFICATIONS

Aug. 2022 – Udemy	Postman: The Complete Guide - REST API Testing
Jul. 2022 – Udemy	Rest API Testing (Automation) from Scratch – Rest Assured Java
May 2022 - Udemy	Appium – Mobile Testing (Android/iOS) from Scratch + Frameworks
Jun. 2019- Antonine Uni.	CCNA 3 & 4 Certificates
Feb. 19 - Antonine Uni.	CCNA 2 Certificate

Jun. 18 – Antonine Uni.	CCNA 1 Certificate
Nov. 2020 - Coursera	Technical Support Fundamentals Certification – Google
Dec. 2020- Coursera	The Bits and Bytes of Computer Networking – Google
In addition to C++, HTML, CSS, LINUX	

LANGUAGES AND COMPUTER SKILLS

Languages

Fluent in Arabic, English and French

Computer Skills

Microsoft Office (Word, Excel, PowerPoint, Outlook), Adobe Photoshop, Adobe Illustrator, AutoCAD, GIS Internet Search Engines