## Ali Jaber

Dedicated technologist with knowledge in various software development skills. Experienced in configuring computers and peripheral devices to work within established company and security parameters.

#### **Work History**

#### 2017-10 -Current

# Technical Support/ Software Development Knowledge

Ministry of Finance, Beirut

- Software Development Skills:
- Created several Android Development projects
  using Java which included a monitoring
  surveillance system that sends SMS messages when
  a movement is detected and an app that stores
  the GPS location every 5 minutes to a database
- Worked on a basic social networking website project with standard User-Interface using HTML, Jav ascript, PHP and onto an SQL database
- Decent knowledge of Python Language and Raspberry Pi GPIO on the Raspbian Linux version.

#### **Technical Support Experience:**

- Resolved diverse range of technical issues across multiple systems and applications for employees and end-users.
- Used disk imaging and disk cloning tools to restore, backup, clone data from drives
- Configured hardware devices such as printers, scanners, PCs and projectors and IP desk phones
- Installed and optimized operating systems with the relevant software and programs needed relevant to the organization
- Provided phone and remote support to end-users
- Inspected systems to prevent malware, ransomware and other threats from laptops and desktops
- Submitted service tickets for equipment maintenance requests

#### Contact

Phone

766 254 71

E-mail

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#### **Skills**

Web Development: HTML, CSS, Javascript, XML



Database Knowledge: SQL



Programming Languages: Java, Python, Javascript and PHP



PC Hardware diagnosis and repair



Operating System
Provisioning and
Optimization



Experience in Microsoft Office programs (Word, Excel, PowerPoint and Outlook)

Very Good

Computer Configuration and Setup

Excellent

#### **Education**

#### 2017-10 -Current

Bachelor of Engineering: Computer And Communication Engineering

Lebanese International University

### Languages

English

Arabic