Experience

- **Quality Assurance Agent**   **Jan 2022 – Current**
  CMA CGM

- **Senior Quality Assurance Engineer**   **Jan 2021 – Dec 2021**
  Equadis SA
  - Design and build automation scripts on Katalon Runtime Engine using Java and Groovy language
  - Migrate Selenium Webdriver with Java, TestNG and Maven scripts to Katalon software
  - Gather requirements from product owner and sales team to write the FSD and test scenarios
  - Develop wireframes using Balsamiq Cloud
  - Participate in the product life cycle from design to release, following the Agile development methodology to ensure client goals are met
  - Execute batch runs and report all defects found in the applications, with a continuous communication with development team to reproduce problems and root cause analysis

- **Developer Analyst**   **Feb 2019 – Nov 2020**
  Societe Generale De Banque Au Liban (SGBL)
  - Perform extraction, transformation and loading (ETL) data from excel, flat file and SQL tables using IBM DataStage / Information Server and SSIS services:
    - Design packages with various complex transformations such as derived column, conditional split, lookup, aggregation and execute SQL task
    - Control of the package flow by scripting C# script tasks
    - Scripting SQL queries, stored procedures involving multiple tables to perform data migration
    - Optimize the performance of queries by removing unnecessary columns, redundant data and normalize required tables
    - Debugging, error handling and logging for production support

  - Change all the bank documents paper format from A4 to A5, combining sheets with multiple languages into one using scripts and job Infos on EFS (Electronic Filing System) AutoForm LaserNet:
    - Provide output and document management solution from Temenos core banking data (XML/TXT/CSV), such as advices, KYC documents and customer statements
    - Create processes that can automatically produce and send documents via physical print
    - Communicate with marketing team to adjust the forms design
    - Work with business analyst to ensure that financial reports are based on valid and accurate information and keep a proper audit trail of all transactions

  - Define the core banking Temenos T24 DMD's (Data Mapping Definition) and DSC's (Data Service Control) in addition to related input files and OFS (Open Financial Service) messages

- **Test Engineer**   **June 2016 – Jan 2019**
Societe Generale De Banque Au Liban (SGBL)
    - Develop VB Scripts for automation and regression testing on HP Unified Functional Testing (UFT/ QTP), in order to test:
      - All modules of T24 system (Retail, Teller, Treasury, Customer, Forex, Accounts, Loans…)
      - Consistency between T24 and Backbase application
      - HRMS, the HR software, to ensure the correct management of employees' data
      - Road Tax, Budget and Expenses, and many more
    - Configure and propose tests to guarantee a defect free post migration environment
    - Review requirements with business analyst and analyze them
    - Assist production and UAT testing team on issue clarification and resolution

- **Digital Delivery Intern**   **Feb 2016 – May 2016**
MindField Digital
    - Quality Assurance: Create reports with digital marketing tools like Google Analytics, prepare content checklist according to the requirements, test Back-end and Front-end of websites
    - IT Support: Register domains and hosting emails
    - Data Entry: Experience in Web development and content management Systems such as ASP.NET and Wordpress
    - Customer Support: Keep in contact with the clients at all stages of the project.

Education
- 2021: Certificate of participation in "Scrum Methodology" training, USJ Centre Formation Professionnelle
- 2015: BS in computer science, faculty of sciences, Lebanese university (Beirut)
- 2011: BAC2, general sciences, Lebanese Official High School of Furn El Chebak For Girls

Technical skills
- HP UFT, Selenium Java Maven, Katalon Runtime Engine
- Java, Groovy, C#, VB.NET, VB Script
- HTML, PHP, JavaScript, CSS
- MS SQL Server, MySql
- Jira, Confluence, Deskpro, GIT
- ETL Tools Data Transformation Services (DTS), MS SQL Server Integration Services (SSIS)
- LaserNet solution (EFS)
- Wordpress

Languages: Arabic, French, English

Volunteer work:
- 2012-2015: Providing services and fundraising for the benefit of The People Of Beirut Association For Charity

Hobbies: Hiking, Reading, Music

References: Available upon request