

SERGE BARHOUCHE

Address: Sahel Alma, Jounieh, Lebanon

Phone: +961 71 092 216

E-mail : serge.barhouche@isae.edu.lb

Objective

I am a student at CNAM LIBAN, 5th year in mechanical engineering. I work in the company FACILITATE, occupying the position of "**Account Manager in the Department of Mechanical Engineering**", since 01/2021 working for clients offshore and **specially in the United States**. With 3 years of experience as a **Senior Production Operator** in the monitoring and operation of pharmaceutical field and packaging machines at Pharmaline. I have the competence to determine defects and carry out repairs as I have excellent communication skills while respecting throughout my career the rules of safety.

Professional experience

Production operator (04/2018-06/2021) - Pharmaline, Nahr Ibrahim, Lebanon

- Responsible for assembly, testing, inspection and packaging in accordance with work instructions.
- Repair the product for shipping, including cleaning, limited inspection, packaging and shipping of newly manufactured parts.
- Responsible for the execution and proper functioning of a complete operation on the production line.
- Execute tasks according to their priority.

Internship- Pharmaline (04/2019-12/2019)

- Mounting, dismantling and improvement of packaging machines.
- Ensure the corrective and preventive maintenance of the machines and maintain a production line from A to Z, follow the pharmaceutical packaging process by having the maximum production, with a minimum % of raw material waste.
- Control machine errors.

Air Conditioning Technician-Self-Employed (2018 to date)

- Repair, install and maintain all types of heating, ventilating and air conditioning (HVAC) systems.

Internship- Jad Steel, Amchit, Lebanon (09/2017-11/2017)

- Steel production, welding, corrective maintenance of drilling and inlaying machines.
- Creation of molds for various projects.

Design Engineer -Facilitate (01/2021 -07/2021)

- Complete service requests and projects of mechanics, plumbing, HVAC, electrical using AutoCAD, Solid Works, Revit software.
- Respond to any problems and ensure follow-up by coordinating with the appropriate services or field units.
- Assign service requests to the ideal technician to complete service requests.
- Direct technicians to work sites.
- Follow the technician until the work is finished.
- Provide the technician with all the necessary information to complete the work.
- Coordinate with technicians and customers.
- Keep the client informed of the status of the work.
- Prioritize and organize calls based on urgency and timing.

Account Manager-Facilitate (07/2021-Present)

- Take projects and assess the client's requirements.
- Find the suitable product, quality, price, and brand to complete the project.
- Prepare quotations & orders accordingly with all the technical & commercial support it require.
- Follow up with clients and team members to complete work.

Formation

- Lebanese baccalaureate in General Sciences at Sainte Famille Sahel Alma school.
- Diplôme d'établissement Technicien supérieur des sciences et techniques industrielles Parcours Mécanique
- Licence en Génie Mécanique
- 5th year in mechanical engineering at the "Conservatoire Nationale des Arts et des Métiers".

Languages

- French, Arabic, English.