RAED HALAWI

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Resourceful IT Specialist with 2+ years' experience in IT support, worked to improve processes and procedures for clients and employers.
Looking for a position at a forward-thinking company that provides an opportunity to use knowledge, skills, tools, and techniques.

EDUCATION

(2014-2018)
BA DEGREE IN CS- INFORMATION TECHNOLOGY
Notre Dame University, Louaize

Sep. 2014
LEBANESE BACCALAUREATE II - LIFE SCIENCES
BOS Batloun Official School

EXPERIENCE

Aug. 2018- Present
IT Specialist at Barouk Ishop, Barouk, Lebanon

- Supporting computer systems and solving technical issues in computers
- Developing and testing windows application
- System security and data backup/recovery
- Installing software and hardware products to keep all users up to date with secure applications.
- Repairing hardware, e.g. desk phones, desktop computers, laptops, and printers, as necessary.
- Troubleshooting and performing virus prevention, detection and removal.

Jun. 2017
Internship at Center of Advanced Technology Development, Deir el Qamar, Lebanon
- CCNA 1 (Routing and Switching v6)

ACHIEVEMENTS

Jan, 2022

Introduction to Cybersecurity by Cisco Networking Academy

-Cyber best practices, Cybersecurity, Network vulnerabilities, Privacy and data confidentiality, Threat detection.

Introduction to IoT by Cisco Networking Academy

- Positive impact of IoT and Digital Transformation.
- Software and data for digital businesses and society.
- Automation and artificial intelligence.
- Intent Based Networking.
- Security in the digitized world.

Feb, 2017
- Granted the Training Certificate from UNESCO and NDU for participating in several workshops tackling Mobile application development.

TECHNICAL SKILLS

- Database management: SQL query building
- Visual, and Android Studio tools
- Programming languages (Java, c#, c++, Oracle, Python, HTML)
- Gisco packet tracer
- Microsoft office (MS Word, Excel, PowerPoint, and Outlook)
- Hardware troubleshooting
- Ability to understand Codes, Scripts, Database Queries

PERSONAL SKILLS

- Communication and Presentation skills
- Goal-oriented, hardworking and always on time
- Strategic thinking
- Highly organized, dynamic, and efficient with a positive attitude
- Team oriented
- Problem solving
- Private tutorial in English and Math
- Attention to detail

LANGUAGES

- Fluent in English and Arabic

- Basic in French