

## EDUCATION

<b>Lebanese American University (LAU)</b>	2019–2022 (expected)
<i>Bachelor of Science in Economics GPA 3.99/4.0, Distinction List (Top 5% of the class)</i>	
<ul style="list-style-type: none"><li>Selected for Tomorrow's Leaders Gender Scholars Program by MEPI and recipient of a full scholarship</li><li>Vice President of the LAU Dance Club and Active Member of the LAU Consulting Club and Rotaract</li></ul>	
<b>Collège des Sœurs des Saints-Cœurs Sioufi</b>	2005-2019
<i>French Baccalaureate, General Sciences with High Distinction GPA 17.9/20</i>	
<ul style="list-style-type: none"><li>Chosen to be a representative of the school at "Ambassadeur en Herbe"</li></ul>	

## WORK EXPERIENCE

<b>Customer Service Officer at Société Générale de Banque au Liban, Dbayeh, Lebanon</b>	August 2021
<ul style="list-style-type: none"><li>Advised customers on savings management in the midst of the economic crisis</li><li>Updated customers' KYC regularly based on the continuously updated regulations</li><li>Provided customers with legal documents upon request</li><li>Contacted customers to confirm transactions and follow up on payment deadlines</li><li>Strengthened the bank-customer relationship by quickly addressing customers' complaints</li></ul>	
<b>Founder of Thrift Me Leb, Lebanon</b>	July 2020-Present
<ul style="list-style-type: none"><li>Created an Instagram page with 2K followers to sell second-hand clothes</li><li>Managed communication with customers as well as displayers all over Lebanon</li><li>Increased profitability in the span of 3 months.</li></ul>	
<b>Children coach at Enfant du Soleil, Mtayleb, Lebanon</b>	July 2019-August 2019
<ul style="list-style-type: none"><li>Organized the lessons of more than 100 children</li><li>Implemented feedback of parents to enhance children productivity</li></ul>	
<b>Hostess at DIFFA, Sin El Fil, Lebanon</b>	March 2018
<ul style="list-style-type: none"><li>Led a team of five hostesses in order to enhance serving time</li></ul>	

## EXTRA CURRICULAR ACTIVITIES

<b>Professional Dancer</b> <i>certified by Khanito Dance Academy</i>	2007-Present
<ul style="list-style-type: none"><li>Won a modern dance team competition organized by the Lebanese Dance Sport Federation (2017)</li></ul>	
<b>Voluntary Activist with Girls Up – UN foundation</b>	January 2022-Present
<ul style="list-style-type: none"><li>Raised awareness on gender-related issues in Lebanon</li></ul>	
<b>Voluntary Activist with Dafa Campaign</b>	August 2020
<ul style="list-style-type: none"><li>Packed and sorted donations with the team</li><li>Distributed donations to the people who were affected by the Beirut explosion</li></ul>	
<b>Voluntary Activist with the Order of Malta</b>	June 2017
<ul style="list-style-type: none"><li>Took charge and accompanied a group of elderlies</li><li>Organized and prepared the schedule for the day</li></ul>	
<b>Guides du Liban</b>	October 2009-October 2013
<ul style="list-style-type: none"><li>Organized a camp for the whole cohort</li><li>Chosen to lead a team of scouts</li></ul>	

## SKILL AND QUALIFICATIONS

- Languages:** Fluent in English French and Arabic
- Computer Skills:** Microsoft Office, Sublime Text, Temenos T24
- Interests:** Guitar, Writing, Reading, Hiking, Sports, Psychology, History, Finance

## CERTIFICATES

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| Elements of AI – University of Helsinki                        | February 2022 |
| Maharat Min Google, Fundamentals of Digital Marketing training | April 2020    |