## **Hazem Sayad**

Education	
Self Taught System Administration	2018 - Present
<b>Lebanese International University</b> Bachelor of Science in Mechanical Engineering Placed on the Honor's List and Distinction Lists, Graduated with Honors	2017 - 2021
Haret Saida High School Lebanese Baccalaureate in General Sciences	2016 - 2017
Work Experience	
World of Science for Private Tutoring Center, Saida, Lebanon  IT Support & System Management  • Helped lay the main infrastructure for the system that would best suit their needs  • Assisted and worked closely with the tutors to complete the tasks they needed  • Troubleshooted hardware and software issues  • Helped with the online tutoring system during COVID-19  • Worked closely with the owner to better fit the systems to his needs	2019 - 2021
<ul> <li>Online, Lebanon</li> <li>Computer Tutor</li> <li>Planned and implemented curriculum to teach up-to-date technology.</li> <li>Processed software and hardware by coordinating user setups, installations and upgrades.</li> <li>Used lectures, demonstrations and discussions to instruct students individually and in small groups.</li> <li>Managed and maintained computer systems, equipment and mobile devices by troubleshooting hardware and software issues.</li> </ul>	2018 - 2020
<ul> <li>Malak Al-Tawouk, Lebanon</li> <li>Cashier <ul> <li>Answered questions about store policies and addressed customer concerns.</li> <li>Worked closely with shift manager to solve problems and handle customer concerns.</li> <li>Mentored new team members on POS system operation, customer service strategies and sales goals.</li> </ul> </li> </ul>	09/2017 - 12/2017
Plastrue, Saida, Lebanon  Assistant to Senior Technician  Improved operations through consistent hard work and dedication.  Diagnosed problems with Injection Molding machines by applying technical knowledge and troubleshooting skills.  Performed evaluations of equipment performance to optimize productivity.	06/2016 - 10/2016
Projects	
The Odin Project, TOP - <u>visit</u>	2022 - Present
Still going through the curriculum	
HazemSayad, Personal Website - <u>visit</u>	2022 - Present
Creating my own personal website using GitHub Pages	

Creating a text generating tool based on a provided pattern by the user using Bash scripting

2022 - Present

ptrn, Pattern Text Generation - visit

Soft Skills:

Leadership **Problem Solving Troubleshooting** Spatial Cognition **Public Speaking Automation** Critical Thinking Analytical Thinking Skills Methodological

Languages: Fluent in English and Arabic, Basic knowledge in Turkish

Interests: Puzzles, Reading, Coding, Competitive Games

References are available upon request