

Executive Summary

Results-driven business graduate with expertise in customer-centric development, design thinking, and strategic business planning, seeking consulting opportunities in customer experience, business development, and innovation to create and capture value in diverse markets.

Languages

English - Native or bilingual
Arabic - Native or bilingual

Skills

Business development
Data analysis
Strategic planning
Communication & team work
Problem solving
Innovation

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my online resume



Christien Hage

Beirut Lebanon

christienhage@hotmail.com

(+961) 79 10 17 18

linkedin.com/in/christien-hage/

Education



Notre Dame University
BBA- Entrepreneurship

Zouk, Lebanon
2017-2022



Sagesse High School
High School Diploma (AP)

Ain Saade, Lebanon
2013-2017

Certifications



Modus CX Consulting
Accelerate Externship Program

April 2023



University of Sydney
Design-Led Strategy Course

August 2022



London Business School
Managing the Company of the Future
Brand Management

May 2022
April 2022



Lund University
Digital Business Models

April 2022

Experience



Modus CX Consulting
Externship Program

Dubai, UAE
April 2023

As a participant in a prestigious externship training program at Modus CX, a boutique management consultancy specialized in customer experience, I gained valuable hands-on experience in developing customer-centric strategies. Through intensive research, customer profiling, and journey mapping, I successfully identified key customer archetypes and designed comprehensive customer journeys. This immersive experience showcased my expertise in customer experience enhancement, strategic planning, and effective communication. By highlighting this experience, I aim to demonstrate my ability to drive meaningful change and deliver exceptional customer-centric solutions.



Methode Electronics
Production Trainee

Cairo, Egypt
October 2022 - November 2022

At Methode Electronics, a global leader in User-Interfaces, LED Lighting, Sensors, and Power distribution solutions, I underwent a dynamic 30-day intensive production training program. Working directly with the manufacturing department, I gained comprehensive insights into the end-to-end process. Engaging in tasks such as scheduling, machinery operation, team leadership, packaging, auditing, and error analysis, I honed my technical skills and fostered efficient teamwork. This experience at Methode Electronics fueled my passion for process optimization and meticulous attention to detail.



Synopsis Events
Events Coordinator

Beirut, Lebanon
June 2019 - August 2019

As an events coordinator with Synopsis EVENTS, a events management company in Qatar and Lebanon, I played a pivotal role in organizing and executing high-profile festivals and events such as Batroun International Festival 2019, Tyre International Festival 2019, Faqra International Festival, and Ehdeniyat 2019. Through meticulous coordination and attention to detail, I ensured seamless event operations, resulting in exceptional attendee satisfaction. My strong organizational skills and dedication to making things right contributed to the successful execution of these events.