## Hiba Abdallah Tachach

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# **Objective**

Seeking a challenging opportunity with a reputable company, that values my knowledge in the business field, while creating an interactive environment to develop my soft and technical skills.

## **Education**

• Sep 2015-May 2018 Holy Spirit University of Kaslik - USEK

Bachelor Degree in Business Administration- Audit

• Jun 2012 – Jun 2015 Saint Joseph de l'Apparitrion – Saida

Lebanese Baccalaureate in Life Sciences

# **Work Experience**

• October 2021- Present

Financial and Administrative Service Staff (Secrétariat Général des écoles Catholiques au Liban) Ecole Saint Joseph de l'apparition —Saida

- o Back office official work.
- o Educational Projects.
- o Projects' Financial Studies.

## • August 2018- April 2021 Customer Relationship Officer BYBLOS BANK SAL, Saida Branch

- o Marketing of bank's products and services.
- o Managing client's portfolio.
- Monitoring liabilities, overdraft, due unpaid loan and credit cards.
- o Banking back office work (Administrative work).
- o Handling customer's requests (Email, Phone, Walk in clients).
- June 2018- July 2018

#### BLC BANK- Intern, Saida Branch

- o Assisting the customer service representatives.
- Assisting the tellers.
- May 2017- July 2017

#### Deloitte & Touche - Intern, Audit department

- Assisting in performing audit testing.
- Vouching to obtain evidence for certain audit procedures.
- Assisting in reviewing the audit reports and correcting any format or English errors.

#### **Activities:**

- Certificate of participation in online training on "How to write a winning CV", by Smart Skills Group part of The Nawaya Network Mentorship 2022. March 2022.
- Educational project at Ecole Saint Joseph de l'apparition Saida (methods of evaluation/new assessment techniques) and its financial study (power point and link available upon request). November 2021.
- Certificate of participation in the Financial Bootcamp Training, part of UNICEF's Generation of Innovation Leaders Programme (GIL). October 2021.
- Certificate of participation in the Creative Thinking Training, part of UNICEF's Generation of Innovation Leaders Programme (GIL). September 2021.
- Certificate in Lebanese Regulation 2019 Developed by BDL- ESA Business School.

- Civic engagement with "Go Green-USEK".
- First aid and emergency care at USEK Red Cross -Certificate 2017-2018.
- Certificate of participation in International Applied Research Symposium 2017 (THE ASHER CENTER and USEK).
- A member for 5 years at "MEJ" (Movement Eucharistique des Jeunes) during which I served 2 years as a leader.

# Languages

Arabic

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English

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French

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# **Computer Skills:**

- Microsoft Office.
- Internet Explorer.
- Globus T24 (Temenos T24 Globus).
- CAMS (Card issuer Program).
- SIS.

#### **References:**

Available upon request.