



# Dayana Zeidan

**Nationality:** Lebanese

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 [Dianazeidan1233@hotmail.com](mailto:Dianazeidan1233@hotmail.com)

 El Metn, (Lebanon)

Date of birth: 03/09/1998

Gender: Female



## ABOUT ME

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A highly qualified web and software developer, adept at coding, innovative design and website layout, I enjoy being challenged. I am also an energetic and passionate PHP developer looking for an opportunity to enhance my abilities in a reputable organization. I often successfully identify a company's technological needs and areas where technology can increase efficiency, solidifying my results-oriented approach. I am proficient in creating and developing databases, user interfaces, and troubleshooting. I am certain my hardworking attitude will be a welcome addition to your team.

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## Bachelor of Science in Computer Science

**American University of Science and Technology** [ 07/08/2019 – 14/06/2022 ]

Address: Achrafieh, Beirut (Lebanon)

## Advanced Networking

**Cisco** [ 03/01/2022 – 01/05/2022 ]

## Computer Networking Essentials

**Cisco** [ 08/03/2020 – 08/06/2020 ]

## WORK EXPERIENCE

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### Software & Data Analyst Intern

**Bhamdoun Optic** [ 06/06/2019 – 07/09/2019 ]

Country: Lebanon

Developed code framework for more efficient data input and search using Java.  
Used Power BI to perform data science tasks and visualization.  
Produced structured data, conclusions and infographics.

### Customer Service Data Intern

**AlMadina Nuts** [ 14/06/2021 – 07/09/2021 ]

Country: Lebanon

Lobbied for the use of Customer Relationship Management (CRM) software at work for better managing and tracking of customer interactions/behavior.  
Aided colleagues in using the new software by teaching them the basics and how to apply CRM to basic tasks.  
Coordinated with operations, sales, and other departments to deliver customer satisfaction.

## EDUCATION AND TRAINING

## **DIGITAL SKILLS**

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Microsoft Office / Database - MySQL / oRACLE / Relational Databases SQL / HTML CSS PHP / Data Modelling (YANG, JSON, XML) / Data Science, Data Analytics, Data Visualization / Mobile Applications / Software Developement

## **LANGUAGE SKILLS**

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Mother tongue(s): **Arabic**

Other language(s):

**English**

**LISTENING C1 READING C1 WRITING C1**

**SPOKEN PRODUCTION C1 SPOKEN INTERACTION C1**