Charly George Resto

Date of birth: 19/11/1995 Nationality: Lebanese
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Beirut

SUMMARY

I am a hardworking and technically minded person who loves to solve problems and keep up to date with new technology, hardware, software and mobile applications related. I have a good understanding of products and always keep up to date with anything new that comes onto the market. I look forward continuing in a generalist role to allow me to develop my skills and push forward the company I work for.

PROFESSIONAL EXPERIENCE

Dec 2020 – Present

Arcenciel Jisr El Bacha, Lebanon
IT Administrator

o Monitoring and maintaining networks and servers.
o Upgrading, installing and configuring new hardware and software to meet company objectives.
o Creating user accounts and performing access control.
o Documenting processes, as well as backing up and archiving data.
o Supervising and mentoring IT department employees, as well as providing IT support.
o Keeping up to date with advancements and best practices in IT administration.

Feb 2019 – July 2019

Quayo Mobility Solution
Android & IOS Developer

o Design and build advanced applications for Android
o Manage and configure outside data sources and APIs
o Bug Fixing and improving application performance
o Discovery, evaluation and implementation of new technologies to maximize development efficiency
o Ensure the best possible performance, quality and responsiveness of the application
o Maintain code quality, organization and automatization

Currently developing my own app on iOS which involves music, videos search and downloads

Jan 2016 – Feb 2019

Arcenciel, Jisr El Bacha, Lebanon
IT Support

o Hardware and Software asset management
o Assist with equipment replacement cycle
o Respond to incident requests on helpdesk system
o Maintain organized workspace
o Format, OS Installation, Software installation and configuration
o Provide technical assistance and support for up to 300 employees with workstations in addition to external remote services.
o Assist network administrator in maintenance of our network infrastructure including cable management, network assessment, network troubleshooting, manage wired and wireless networks
o Implementation of tools and application for monitoring desktops performance
o Create, delete, maintain user system accounts passwords in Active Directory, corporate e-mail

system and related application and services

ct 2018 – Nov 2018	Leila Restaurant, ABC Dbayeh, Lebanon Barista
Jan 2017 – Aug 2017	Boubess Group, ABC Dbayeh, Lebanon Waiter
Jun 2013 – Sep 2015	Boubess Group, ABC Dbayeh, Lebanon Barista

CERTIFICATES

2017 - 2019	Formatech Integrated Learning Center, Sodeco, Lebanon NDU Diploma for Native App Development iOS, Android and Phone GAP with HTML

EDUCATION

2012 – 2015	C.I.T College, Dora, Lebanon PC repair, Networking and I.

LANGUAGES

Arabic, French and English (All read, written and spoken fluently)

COMPUTER SKILLS

- Microsoft Office (Word, Excel, PowerPoint, Outlook)
- Microsoft Office 365
- Windows Professional
- Windows Server
- Network (TCP/IP, Switching, Wireless Networks)
- Troubleshooting
- Technical Support
- Mobile (Android, iOS) Native development
- Mobile Cross-Platform Phone Gap
- Programming: (Swift, JAVA, C#, HTML and CSS)

HOBBIES

Football, Swimming, PC Gaming

References

Mr. Amir Salhab
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ORIGINAL DOCUMENTS

Available Upon Request