ABEER AHMAD ZAATAR

Mobile: +961.70.052572 | **E-Mail:** abeer94@live.co.uk

Age: 28 years' old Nationality: Understudy

Address: Beirut district, Lebanon

Professional Objective

Looking for a challenging employment opportunity giving me a chance to develop my personal skills, integrate knowledge and job experience in the Human resourcing, in order to secure a long term career and generating success through it in a healthy team-based environment.

Education & Training

♦ B.S. in Human Resource

AUL, Beirut. Fall of 2015 Feb 2022

♦ Lebanese Baccalaureate (SE)

Al-Makassed, Beirut. Sep 1997- Jun 2012

Work Experience

♦ Administrative Assistant/Collection Officer at **AMAC s.a.r.l.**

Beirut, May-2017 till Sep 2021

- → Staff attendance and timesheet follow up
- → Handling official documents & certifications
- → Payroll schedules & reports
- → Primary interviews for job applicants
- → Collection calls, Receipts Issuing, Bank transactions coordination
- → Delivery orders issuing, Invoicing
- → Logistic support for the sales team
- → Phone dispatch
- → Ticketing and travel documents follow up
- → Timesheets

♦ Coordinator Personal Assistant at Silkor Head Office

Beirut, Nov 2016 - May 2017

- → Cash Collections
- → Follow up on new branches openings
- → Follow up on booking tasks (VISA, Flights, and Hotels) for staff
- → Executing payment schedules to suppliers

♦ Branch Coordinator at Silkor – Down Town

Beirut, May 2014 - Nov 2016

- → Follow up calls with clients
- → Upselling & cross selling for products & services
- → Appointment booking
- → Prospecting

♦ Receptionist & Customer Service Officer at Kidzmondo

Beirut, May 2013-May 2014

- → Filling client feedback forms
- → Phone dispatch
- → Filling staff timesheets, and shift scheduling
- ♦ Assistant Sales Manager at Early Learning Centre (Verdun & ABC Ashrafieh)

Beirut, September 2012 - April 2013

- → Upselling & cross selling for educational & entertainment toys
- → Merchandising
- → Orders Issuing
- → Shift Scheduling

Personal Skills

- ♦ Good communication skills
- ♦ Good time management
- ♦ Team player, who performs well under pressure
- Quick learner, with a proactive behavior
- ♦ Languages : Fluent in English and Arabic
- ♦ Computer skills: Microsoft Office Applications (Word, Excel, & PowerPoint), Internet Browsing
- Lebanese driving license acquired

Activities & Hobbies

Socializing, Swimming, puzzles, Basketball