

Curriculum Vitae

Name: Omar Al Shami

Address: Beirut-Lebanon

Phone number: 71-444344

E-mail: omar.shami@outlook.com

PERSONAL DETAILS

Gender: Male

Nationality: Lebanese

Date of Birth: January 1, 1995

OBJECTIVES

Seeking a challenging job in a reputable establishment in order to contribute to the achievement of its strategic objectives, exploit my potentials effectively, develop my abilities & skills, advance in my career & gain valuable experience.

STRENGTHS

- ✓ Strong desire to acquire new knowledge
- ✓ Highly reliable and well organized
- ✓ Hardworking with initiative Customer-focused self-starter with proven client services skills
- ✓ Energetic achiever and communicator, with strong listening skills
- ✓ Ability to build and lead a cohesive and focused team
- ✓ Team leadership
- ✓ Proven ability to obtain results
- ✓ Responsible and reliable, with record of professionalism

EDUCATION

Lebanese International University (2014 - 2019)

- Bachelor of Business management

Jamil rawwas high school (2012 - 2013)

- Baccalaureate Certificate graduated in Economic and Sociology

EXPERIENCE

❖ **Product manager at Apps Arabi SAL (offshore)**

August 2021— present

❖ **Senior customer service specialist at Apps Arabi SAL (offshore)**

November 2020 – August 2021

❖ **Department manager at Azadea group (ZARA)**

January 2018 – March 2020

❖ **Store keeper at Azadea group (ZARA)**

August 2014 – December 2017

❖ **Customer service associate at Alamar food (domino's pizza)**

April 2014 – July 2014

❖ **Cashiers supervisor at Americana (KFC)**

July 2011 – December 2013

Trainings and Seminars attended

- “Business Ethics” in AZADEA head office
- “Time management” in AZADEA head office
- “Advanced communication skills in AZADEA head office
- “Loss prevention” in AZADEA head office
- “Logistics” in AZADEA head office
- “Finance” in AZADEA head office
- “Product & Fashion Knowledge” in AZADEA head office
- “Legal” in AZADEA head office
- “RFID” training and implementation of the system

LANGUAGE SKILLS

- ✓ Arabic – Fluent (mother language)
- ✓ English – Excellent (reading, writing & speaking)

COMPUTER SKILLS

- Microsoft Word
 - Excel
 - Power point, Project, Outlook
- ❖ References: Available upon request.