# MOHAMMAD CHAITO

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## EXPERIENCE

**DATA COLLECTOR EXECUTIVE • ZOMATO IRELAND• MAR 2020-OCT 2021**
- Collecting data from 4000 restaurant managers around Lebanon
- Managing company data: transferring and updating data intosoftware.

**HEAD WAITER • BAR TARTINE RESTAURANT• OCT 2017 - APR 2019**
- training junior staff
- evaluating customer satisfaction
- promoting special menu items
- monitoring waiters
- solving customer complaints

**ROAMING ENGINEER • ALFA TELECOM• JAN 2016 - SEPT 2016**
- Identify the itinerary of the points of capture,
- Identify the points with a strong roaming traffic by cities/site,
- Understand the roamers performance by managing roaming tests,
- Suggest and implement the right solutions in order to keep theroamers and to improve the roaming traffic,
- Creation of solutions skills documention (parameters template),
- Roaming statistics database forreference,
- Prepare reports daily, weekly, and monthly reports for engineers,Management and Group.

## TECH SUPPORT POSITIONS (INTERNSHIPS)

**First National Bank**- Beirut (June 2019- Aug 2019)
**Astral Consultancy Group**- Beirut (October 2019- Jan 2020)
- monitor and maintain the computer systems and networks of anorganization
- installing and configuring computer hardware operating systemsand applications
- monitoring and maintaining computer systems and networks.

## EDUCATION

**BACHELOR OF SCIENCE - TELECOMMUNICATIONS ENGINEERING • 2015-2017 • ANTONINE UNIVERSITY.**

**MASTER OF SCIENCE - TELECOMMUNICATIONS ENGINEERING • 2018-2020 • ANTONINE UNIVERSITY.**
- Relevant courses: Embedded Systems, Microntroller, Microprocessor and Open Core Architecture, Optical Fibers,2G/3G/HSPA course.
- Softwares: MATLAB, PHP (HTML and CSS), Arduino.
- Coding: Java script.
- Senior Project: developing an online monitoring system of a watertank (water levels showing as webdata).

## LANGUAGES

Arabic (spoken, written)
French (spoken, written)
English (spoken, written)

## SKILLS

**Communication skills:** Ivisit60 restaurants every day and effectively communicate customerneeds and answer questions.
**Coding skills:** Java Script
**Engineering skills:** developing engineering projects such as Optical Fiber and testing antennas.
**IT skills**: developing websitesand configuring computer software.