

Rony Jihad Mawla

Lebanon, Beirut.

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DOB: January 2001

EDUCATION

Lebanese International University	BSc Computer Science (last year)	2019 – 2022
Graduated with GPA 3.09		
Spring 2022 (GPA: 3.09): Advanced Robotics, Network Security and Information System Development		
Fall 2021 (GPA: 3.10): Algorithms, Robotics Design and Coding, Management Information and System, Web Programming Server Side and Mobile Application		
Summer 2021 (GPA: 3.23): Artificial Intelligence, Operating Systems and Operating Systems Lab		
Spring 2021 (GPA: 3.24): Digital logic, Software Engineering, Visual Programming, Data Structure, Web Programming Client Side and Computer Networks		
Fall 2020 (GPA 3.21): Math 305, Intermediate Programming with Objects, Intermediate Programming with Objects Lab, Micro Computer Support, Database System, Database System Lab and Fundamentals of Networking Technologies		
Spring 2020 (GPA: 3.68) : Math 260, Computer Science Overview, Introduction to Computer Programming, Introduction to Computer Programming Lab and English 251		
Summer 2020 (GPA: 3.68): Introduction to Cuisine		
Fall 2019 (GPA: 3.65): Calculus II, Arab Civilisation, Arabic and English 201		
Summer 2019 (GPA 4.00): Linear Algebra and Introduction to Computers		
Lebanese Brothers School		2013- 2018
Baccalaureate: Life Science 414/560		
Brevet: 207/280		

EMPLOYMENT HISTORY

Leila's Restaurant (ABC Achrafieh)	
Waiter	October 2021 – Present
<ul style="list-style-type: none">• Providing excellent service to customers by being a welcoming face when walking into the restaurant• Taking customer orders and delivering the food and beverages in a timely manner• Making menu recommendations, answering customer specific questions• Ensuring any customer allergies are brought to the attention of the chef• Ensuring customer safety during COVID-19 and adhering to the government guidelines	
Trust Delivery	
Data Entry	May 2021 – August 2021
<ul style="list-style-type: none">• Process orders's code and the order name• Organise drivers to deliver to the relevant customers• Divide order into categories• Stamp orders to their destinations• Ensure orders are ready for drivers to pick up	
Casper and Gambinis (ABC Achrafieh)	
Waiter	May 2019 – January 2021
<ul style="list-style-type: none">• Providing excellent service to customer to ensure customer satisfaction• Taking customer orders and delivering the food and beverages in a timely manner• Making menu recommendations, answering customer specific questions• Ensuring any customer allergies are brought to the attention of the chef• Ensuring customer safety during Covid and adhering to the government guidelines	
AMB GROUP (ToyTown & BabyStore):	
Senior Sales	January 2019 – May 2019
From January 2019 till March 2019 (ToyTown).	

From March 2019 till May 2019 (BabyStore).

- Opening and closing the store.
- Counting the cash out and filling out the sales form including UPT, average basket, settlement and z-report.
- Replenishment, pricing, resizing and facing of the products in the store.
- Transferring and receiving products from our branch to other branches.
- Sending and receiving emails contributing to store needs and issues.
- Matching the costumers needs to the right products and highly capable of convincing them with our products.
- Taking costumers payment in cash or visa card.
- Excellent product knowledge.
- Dealing with and resolving with costumer complaints and concerns and making sure they always leave the store satisfied.
- Working as a part of the sales team while providing excellent customer service.
- Stock and inventory requirements control and helping in inventories.
- Answering phone calls and communicating with costumers to improve sales.

SKILLS

- Through YouTube videos I was able to learn front end and back end development, my knowledge is now developing through my university studies.
- Sufficient MS Office skills (Excel, Word, PowerPoint, Outlook)
- Bilingual; **Arabic** (Native) and **English** (Fluent)