DAOUD NAKOUZI

IT Technical Expert

PERSONAL DETAILS

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- 🏠 Saida, Lebanon
- 🖥 Lebanese
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- 🖊 Fully Vaccinated

PROFILE SUMMARY

Competent and goal oriented IT Specialist with 20+ years of experience with solid background in network infrastructures, hardware and software implementation, wired and Wi-Fi surveillance systems, cyber security, and consultation and management skills

LANGUAGES

- Arabic (Native)
- English (Fluent)
- French (conversational)

WORK EXPERIENCE

USAID

Saida, Lebanon

Feb 2022– Jun 2022

HARD HATS CONSTRUCTION MANAGEMENTS

Beirut, Lebanon

2020– 2021

ENGINEER DESIGN MANUFACTURE (EDM)

Beirut, Lebanon

2018– 2020

Cyber Security Instructor, CSP (Community Support Program)

- Demonstrating the practice of protecting systems, networks, and programs
- Effectively implementing the use of WorkForce Platform for instructional purposes
- Practicing ethical hacking with the trainees
- Accurately identifying skill level of participants and aligning delivery of course material to match individual students' needs
- Researching future direction of technology relevant to cyber security and incorporating new topics in the development and delivery of cyber content
- Deploying, maintaining, and securing classroom equipment and materials
- Conducting technical training for 20 + students

IT Project Manager

- Implementing and driving adoption of key tools and processes to effectively deliver IT projects for the company
- Designing over 25 training programs and workshops for IT staff
- Leading more than 10 IT projects, including the design and deployment of new IT systems and services
- Assessing vendors and develop test strategies for new hardware and software
- Troubleshooting hardware and software issues related to internal IT
- Evaluating technology risks in order to develop a network disaster recovery plan and backup procedures

Senior IT Administrator

- Updating, and implementing proper security solutions, design requirements and controls for in-house developed solutions, cloud services and third-party systems
- Installing and configuring Servers and computer hardware, software, systems, cabinets, networks, Wi-Fi Devices plus controllers, firewalls, printers, and scanners
- Implementing security protocols and procedures to prevent potential threats
- Performing diagnostic tests and debugging procedures to optimize computer systems
- Supervising and mentoring IT department employees, as well as providing IT support

TECHNICAL SKILLS:

- Microsoft Visio
- EdrawMax
- Photoshop
- Premiere
- Windows Versions
- Linux Distros (Kali, Ubuntu Server and Desktop, Mint, Zorin)
- VMWare, Hyper-V, VirtualBox
- Packet Tracer and GNS3
- Kaspersky SOS, Endpoint Security, Sophos, Symantec
- Sophos XG210, FortiGate, Cyberoam
- Backup Software (Veeam, EaseusTodo, Acronis)
- Cisco Air Cap
- Unify
- Programming Languages
- Cloud Management
- Data Synchronization
- Security
- Scripting
- Risk Analysis
- Incident Response

SOFT SKILLS:

- Leadership
- Management
- Critical Thinking
- Decision Making
- Creative Thinking
- Collaboration and Team Work
- Time Management
- Communication
- Problem Solving

NAJD NATIONAL SCHOOLS

Riyadh, Saudi Arabia

Aug 2002– Jun 2018

CHALLENGER COMPUTER CENTER

Saida, Lebanon

1999– 2002

IT Technical Team Leader

- Conducting a study to implement cupper wire cabling infrastructure in buildings and fiber optic structure across buildings transforming the labs only to developed network
- Training teachers on the basics of implementing technology in their classrooms whether via projectors or whiteboards
- Taking the initiative of starting the first virtual room in school then applying its success to all classes
- Researching technological tools to ameliorate the learners' experience thus moving from projectors usage to active smartboards
- Establishing a data center on campus and renovating it regularly
- Coaching newly-hired IT specialists on advanced technical procedures
- Assisting staff and administrators, and reducing their workload through technological advancement training
- Maintaining school information-system database software by performing basic activities such as adding user accounts, creating and printing reports, and troubleshooting problems
- Installing switches and routers, routing and terminating network cable, installing wall jacks and troubleshooting or testing faulty connections
- Installing, setting up and maintaining multimedia projectors and interactive whiteboards
- Identifying shortcomings in IT and operating budgets,

Founder

- Maintaining system functionality by testing computer components
- Installing and configuring computer hardware, software, systems, networks, printers, and scanners
- Providing IT support for more than 20 businesses in the city
- Responding in a timely manner to service issues and requests

EDUCATION

BELFORD UNIVERSITY

2007

BS in Computer Network Engineering

CERTIFICATES

- KL 005.10.1. KASPERSKY SECURITY FOR WINDOWS Server - 2020
- KL 002.11.1. Kaspersky Endpoint Security and Management - 2020
- CCNAX Achievement Course from CISCO Academy Partner (FormaTech) - 2019
- Sophos Central Endpoint and Server V1.0 – Engineer (Sophos Online Certification) - 2019
- Sophos Certified Architect (Sophos Online Certification) - 2019
- CCNA Achievement Courses from CISCO Academy Partner, CCNA Certification - 2008
- MCSE Achievement Certificate (New Horizon Lebanon) - 2001