

Kassem Choughari

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EXPERIENCE

HST-GS, ABC Achrafieh — Cashier

January 2020 - PRESENT

- Lead cashier with 6 year experience providing exceptional customer service while managing inventory and ensuring accuracy
- Assist the management team in training new hires to improve knowledge of sales and company's product range
- Create excel spreadsheets to help manage customer pick up requests, customer tailoring requests and VIP list
- Contributed to the achievement of group sales goals

HST-GEOX, Beirut Souks — Senior Sales associate

July 2017- December 2019

- Sales person with product knowledge
- Stock keeping and handling transfers with accuracy
- Providing exceptional customer service, reflecting a good image of the company
- Training new hires with product knowledge and sales strategies, setting a daily target for each sales person to achieve

BHV, Jnah — Cashier

October 2016 - June 2017

- Handled cash and card transactions using the point-of sale system and kept accurate financial records
- Maintained a thorough knowledge of store products, services, and communicate information to customers and team members
- Worked collaboratively with other team members to met/exceed group sales quota

EDUCATION

AUL, Cola — Bachelors of computer science

September 2013 - April 2014

Programming

SKILLS

- Proficient in microsoft applications.
- Data analytics.
- Experienced in Visual dolphin and microsoft dynamics.
- Can work under pressure and multitask
- Flexible around other team members

LANGUAGES

Arabic, English, and French

