

Curriculum Vitae

Personal Information:

Name: Mohamad Al-Heck

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Location: Beirut

Education:

Bachelor's degree, Information Technology, Lebanese International University 2018-2022 (With Honor)

Experience:

2018-2022, Supervisor, Yahya'S (Fruits And Vegetables Store):

- **2018,** Cashier + Phone Operator
- **2019,** Daily/price changer (remove old price and set new one + change price on scales)
- **2019,** Print new labels,price labels,prices,items names
- **2019,** Staff trainer within branches
- **2020,** Cashier Supervisor (Managing workflow, Managing team schedules, Evaluating performance and providing feedback, Reporting to senior management, Helping to resolve employee issues and disputes)
- **2020,** IT Solutions (Troubleshoot and resolve Scales technical issues,Troubleshoot and resolve POS technical issues, Help Desk Support, Managed Print Services)
- **2021, POS editor (front-end/back-end):**
 - **Front-end:**
 - Edit POS user interface design (Items Menu,interface colors,change items positions,add and remove items to menu)
 - Edit POS ticket design (Edit font size and style,remove unnecessary stuff,decrease ticket size/tall,add important stuff, arranging fields)
 - **Back-end (database):**
 - Edit items (Edit items attributes,add and remove items,arranging items within their codes)
 - Edit users and roles (Edit users attributes,add and remove users,change users role, edit roles attributes,add and remove roles)
- **2022,** Cigarette section responsible (Place cigarettes order,receive and check orders arrange and design the section, change and set prices respecting their wholesale prices and profit ratio)
- **2022,** Juices section responsible (Place Juices order/Daily,check juices quality/taste/color,receive and check daily-order, arrange and design the section, make sure there is no old juice,throwing away old juices)

Lisence and Certifications :

- **June 2021**, Certified Ethical Hacker (CEH) , E-WorldTech
- **April 2021**, Microsoft Azure Fundamentals , Microsoft (BDD Academy)
- **2019-2022**, CCNA(1,2,3,4) , Cisco Networking Academy
- **2016-2018**, Photography – Adobe Photoshop – Adobe Premiere , Scouts

Languages:

- **Arabic, English, French (fluent)**

Skills:

- **Personal skills:**
 - Fast learner
 - Adaptability and ability to work under pressure
 - Ability to work alone as well as in a team
 - Critical thinking and problem-solving mentality
 - Strong verbal communication
 - Geographic knowledge
- **IT/Computer science skills:**
 - Microsoft office
 - Internet knowledge
 - Robotics (Arduinio, Tinkercad, C++)
 - Data structures and algorithms (NetBeans, Java)
 - Adobe Software (Photoshop, Premiere)
 - Network(Cisco/Packet Tracer)
 - Network Administrator (Windows server) :
 - University simulation/VMware
 - Java applications (NetBeans, Java) :
 - ATM application
 - Database(SQL/SQL server) :
 - Fruits And Vegetables Store, Restaurant (Design and Maintain)
 - Software engineering :
 - Fruits And Vegetables Store(UML diagraph, Use case Diagram, Gant/Pert chart, ERD Diagram)
 - Mobile application development (Android Studio, Java, Front/Back-end) :
 - Online restaurant /ordering application ,Game(Choose the right reponse)
 - Desktop application (Visual Studio, c#, Front/Back-end) :
 - Fruits And Vegetables Store (database interface/editor)
 - Web application development: software, languages and frameworks (Visual Studio Code, WampServer, XAMPP, Java, JavaScript, HTML, CSS, Bootstrap, PHP, Laravel, Vue, MySQL) :
 - Daily fund calculator, Online pre-order store

References: Available upon request