# Hassan Bazaza

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# **Professional Experience**

# Business Support | BAZAZA | Beirut, Lebanon 05/2021 to Present 03/2018 to 03/2019

- o Supporting the budget, the auditing process, the training, and the coordination of projects
- Dealing with customer orders, card payments, enquiries and complaints
- Assisting in the production of order forms, research and reports
- o Diary management, including booking appointments and sending emails

## Digital Analyst | ANNAHAR Newspaper | Beirut, Lebanon 04/2019 to 04/2021

- o Developing, auditing, and testing campaigns in ways that optimize key performance indicators
- Developing strategy to identify, reach, convert and retain new subscribers
- Assisting in the overall marketing strategy
- Converting data into understandable graphs, tables, and written reports data
- o Analyzing key metrics and identifying opportunities to increase campaign performance
- o Developing effective media buying strategies

## Retail Salesperson (Internship) | AZADEA | Beirut, Lebanon 10/2015 to 02/2016

- Exceeding sales goals
- Informing customers about sales and promotions

#### **Education**

BA in Business Management | July 2018

American University of Science and Technology | Beirut, Lebanon

## **Certifications**

- The fundamentals of digital marketing Google Digital Garage ID: ST6 9K4 PYC
- Social media certificate HubSpot Academy
- Google Ads Search certification
- Google Ads Display certification

## **Skills**

Soft skills: Time management, Adaptability, Problem solving, Project management, Analytical thinking

Technical skills: Microsoft Office, Content management system, Enterprise resource planning, Data analysis, Ad campaigns

Languages | Excellent written and spoken command of English, Arabic and French