TINA A. EL HAJJ

Rmeish, Lebanon
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EDUCATION

Lebanese University (LU) - Faculty of Science, Lebanon

2019 -2021   Bachelor of Science (BS) in Statistics

Our Lady of Annunciation School, Lebanon

2013-2017   Grade 12: General Science (with Merit)

University of Saint Joseph-Beirut (USJ)

2021-Present   Master Program in Data Science

PROFESSIONAL EXPERIENCE

01/22-Present   **Maaloomatiia Group**
Data Scientist
- Analysing datasets and dicscovering data provided by the client
- Build data preparation pipelines and cleansing for predictive models based on the need and goal of the client
- Building Predictive Models on Dataiku

09/14- 06/20   **Albert EL Hajj Supermarket (Family Business),Lebanon**
Cashier

- Collect cash, checks, and credit/debit card payments from clients and issue receipts
- Deal with returns and refunds and address customers' questions
- Maintain cash control over register drawer and compare/verify amounts with the system
- Enter products data (description, prices, expiry date, etc.) on barcode system

LEADERSHIP EXPERIENCE

2013 – 2018   **Scouts – Saint Georges Group Rmeish, Lebanon**
- Improved young teenagers' physical, mental and spiritual condition by organizing camps, trips, and reunions, emphasizing on adaptability and flexibility within a society

2014 - 2015   **Volunteering, Lebanon**
- Assisted, as a part time volunteer in the British Council, in improving certain aspects of "Our Lady of Annunciation School", such as minor cosmetic renovations to the garden area – planting trees and flowers and adding a games zone
- Helped the Lebanese Red Cross in Rmeish by collecting donations, measuring heart rates and blood pressure, changing wound dressings as necessary, etc.

ADDITIONAL SKILLS

Languages: English (Advanced), Arabic (Native), French (Intermediate)

IT Skills: R, Python, HTML, CSS,SQL, Hadoop, C++, Excel (Intermediate), PowerPoint (Advanced), Word (Advanced)

Soft Skills: Communication, team player, positive attitude, critical thinking, adaptability

Certificates: Core Designer on Dataiku(2022), ML Practitioner on Dataiku (2022),
Active Citizens Training Program, British Council and Youth for Peace (2015)
CPR/ First Aid, Lebanese Red Cross (2014),

ACHIEVEMENTS

1. **Remittance Use case for Ooredoo Qatar:**
   - This use case is to make predictions of remittances occurring and how much shall be averaged in order to make money transfer at the country level taking into consideration different aspects such as holidays , offers and discounts, exchange rates,etc.
   - It was build on Dataiku with a mean absolute percentage error(MAPE) of 29% on a daily basis and 7% on a weekly basis.
   - The outcome is a dashboard/report that shows a target list of customers for each Ooredoo service.