



LEONARDO OZDAN

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LANGUAGES:

- English
- Arabic

SKILLS:

- React
- HTML5/CSS3/JS
- Git Bash Scripting
- NoSQL DB
- Desktop support
- Installing and maitaining servers
- IP phones,printers,TV’s
- L1, L2 support
- Active Directory/ DFL/FFL/Policy enforcment

SOFTWRES:

- Opera
- Git&GitHub
- Redux
- Webpack
- Mongo DB
- Puppeteer
- Cypress
- NodeJS
- Azure

Certifications:

- Cisco IT essentials
- Certified ethical hacker
- Python
- IC3

SUMMARY

My work experience has exposed me to many projects which reflected my passion for maintaining the company's assets and managing their budget. I am eager to increase my proficiency level through acquisition of field related skills. Throughout my work I have mastered working with servers, end host devices, AP deployment data parsing, troubleshooting and guest service, which highlighted my organization skills, analytical skills and my leadership as all. My overall positivity and fast learning skills had increased the chance of investing my abilities in the right field.

Experience

- [1/09/2021]– PRESENT
IT-SPECIALIST, MILLENNIUM HOTEL AL-BARSHA
- Scheduling PPMs for the property IT related assets (Printers, network configurations, CCTV cameras)
 - Uploading and maintaining IP signage’s using the server’s interface
 - Establishing AD policies
 - Supporting firewall, VPN environments in line with the requirements
 - Reporting the operational status upon monitoring the interface server in the data center
 - Providing L1, L2 support by troubleshooting
 - Liaising with vendors for problem resolution
 - Troubleshooting and configuration IP Phones & IP TV's
 - Cabling infrastructure tracking and testing for UTP & Fiber optic cables
 - Guest queries/requirements capture
 - Server installation, configuration and troubleshooting
 - Maintaining and configuring of network printers
 - PABX firmware upgrading (VOIP)

Education

- Bachelor of communication and electronics engineering: **Beirut Arab University** 2016-2021
- PCB testing.
 - Telecommunication circuits design
 - Link budget analysis.
 - Antenna design and simulation HFSS
 - Telecommunication systems deployment
 - C programming, HTML, CSS
 - Radio frequency analysis
 - Communication modules (MATLAB)

Achievements:

- Allocated Access Points for a 408-unit hotel by collecting and parsing data into a format that could be processed and configured
- Ensured budget management by repairing all assests which were experiencing hardware failures, troubleshooting PCBs and replacing components
- Prepared excel inventory lists for the IT stores Attic stocks as well as for active assets according to proper arrangements
- Supervised vendors to transfer 408 unit IP Phones to Analog through looping process and patching in telephone rooms.

Activities:

- Proceeding with a full stack web development bootcamp for 6 month to boost my skills in developing, testing and deploying websites using different frameworks

Leadership:

IEEE treasurer chaired by Beirut Arab University branch. Our committee drove the branch performance to a high level by organizing different courses on demand to meet the needs of members.

Trainings:

- CeH
- Microsoft Azure
- Pyhton
- MCSA
- CCNA
- Full-Stack Web Development

Projects:

- Built an entire virtualized servers system using Vmware, installing windows server 2012R2 and 2016, setting the initial network configuration, promoting server to Domain Controller and setting AD, User Groups and users using powershell scripts. Interconnected a WAN configuration through enabling routing mode to a server for connecting 2 separate networks which belong to the same domain. Applied failover clustering for disaster recovery and storage disk pools for storage in addition to applying group policies to the enviroment.

Reference:

Mr. Ziad El Hawi +971 58 803 7276