

# Jean-Paul Youssef Daccache

Address: Okaibeh, Keserwan, Lebanon

Date of Birth: June 15<sup>th</sup>, 1997

Mobile: +961-70-674 000

Citizenship: Lebanese

Email: [jeanpauldaccache@outlook.com](mailto:jeanpauldaccache@outlook.com)

## **Objective:**

To work in a dynamic professional environment with a growing organization and utilize my creativity, and innovative thinking for the benefit of the organization and myself. To utilize my technical and management skills for achieving the target and developing the best performance.

## **Experience:**

### **Teknologiia – Cloud computing and IT consulting, Jounieh.**

System engineer Intern from August 2021 till January 2022.

- Gathers and processes quantitative and qualitative data.
- Monitors and maintains database systems and troubleshoot problems that may arise.
- Assists in implementing solutions for managing back-ups, restoration, and replication.
- Assists in performing system backups and recovery procedures to ensure full data retrieval.
- Train users to properly utilize equipment and applications.
- Performs project research and report preparation related to the activities of the IT department.
- Install and configure Active Directory and file sharing
- Check new computer equipment on arrival and install appropriately.
- Remotely diagnose a hardware or software computer malfunction
- Ensure the management of the computer park (purchase of computer equipment and software, storage, allocation, and monitoring).

### **Levelup Gaming Lounge, Halate.**

Owner from December 2016 till Mars 2020.

- Carry out plans for promoting, production, sales, and budgeting for the business.
- Hire qualified and skilled employees.
- Ensure customer satisfaction is a priority.

- Conduct training for employees to improve customer satisfaction.
- Develop disciplines in management by coming up with a strategy.
- Good work ethics.
- Manage customer relations to improve return customers.
- Highly driven and self-motivated for success.
- Work as a team with employees and motivate them.

### **Education:**

**Holy Spirit University of Kaslik – USEK**

2016-2017

Bachelor of Science – Information Technology.

Expected year of graduation: December, 2022

### **Computer Skills:**

#### **Programing Language:**

- PHP Laravel (good)
- HTML (good)
- MySQL (good)
- HTML (good)

<b><u>Language Skills:</u></b>	Speaking	Writing	Reading
Arabic (Native)	Good	Good	Good
English	Good	Good	Good
French	Good	Good	Good

### **Certificate and achievements:**

Got a certificate of excellence-2021 from “Teknologiia” in recognition of my effort resulting in my high level of performance, hardworking, result-oriented, and a good team worker.