

CONTACT



Beirut, Lebanon



a.mansourr9@gmail.com



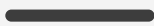
www.linkedin.com/in/alimansourr



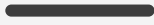
+9613640737

Languages

English



Arabic



Education

Bachelor of Civil & Environmental Engineering

Beirut Arab University-

2017-2022

Final Year Project-Steel and RC Structure.
Beirut Arab University- Prof. Adnan Al Masri
Project:Zaha Hadid Depratment

Location:Beirut Souks

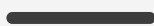
A low-rise commercial building designed as steel and composite structure with retail area of 22,497m2

Fundamentals of Project Management-Google Certificate

-2022

skills

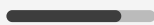
Autocad



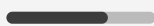
Sales



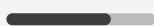
Revit



Etabs



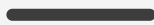
Safe



PaveXpress



Microsoft Office



ALI MANSOUR

Civil&EnvironmentalEngineer
+Customer Service Specialist

work experience

Structural Engineer(Post Tension)-Internship

02/2022-Present

Developed Structures Engineering-Beirut,Lebanon

- Designing Post-tensioned slabs.
- Making Calculations about loads and stresses.
- Preparing structural designs, detailed drawings and reports.
- Performing detailed administration of shop drawings and as-built using AUTOCAD.
- Considering the strength of construction materials and selecting appropriately.
- Monitoring and inspecting work undertaken by contractors

Site Engineer-Internship

09/2021-02/2022

Al Bani Engineering-Beirut,Lebanon

- Managing different parts of construction projects.
- Preparing estimates for time and material costs.
- Observing health and safety standards.
- Authorizing technical drawings and engineering plans.
- Ensuring project materials meet the required specs.
- Working towards strict deadlines, often under pressure

Customer Service Representative-CSR

07/2018-07/2021

Touch Lebanon-Beirut Lebanon

- Identify and assess customers' needs to achieve satisfaction
- Take the extra mile to engage customers.
- Handle customer complaints, provide appropriate solutions and alternatives and follow up to ensure resolution
- Handle calls in both English and Arabic language during different flexible shifts

Sales Representative

08/2016-03/2018

Ahmad Hibri& Co. -Beirut,Lebanon

- Present, promote and sell products/services using solid arguments to existing and prospective customers.
- Establish, develop and maintain positive business and customer relationships.
- Coordinate sales effort with team members and other departments

Additional skills

- Project Management-Google certificate
- IC3 Digital Literacy Certification.
- Communication skills.
- Customer care and sales specialist.
- Time management.
- Actively involved in educational unit