

# Youssef Diab

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## CAREER OBJECTIVE

Results-driven IT professional with expertise in troubleshooting, printers, software, computer networking, and full stack development. Currently serving as an IT Manager at Delta Lebanon, overseeing IT operations and leading a team. Proven track record as a freelancer in full stack and back-end development, with extensive knowledge in JAVA, Python, JavaScript, HTML, CSS, PHP, SQL, Xamarin, XAML (cross-platform), and C# (robotics). Also experienced in computer maintenance. Adept at problem-solving, team leadership, and leveraging technical skills to drive innovation and efficiency in IT operations.

## Education:

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**Arab Open University**

May 2022

GPA 3.7

- Bachelor's degree in Computer Science at Arab Open University (AOU)
- General Science Degree (GS)

## Skills:

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|---------------------|-------------------|-------------------|
| • Problem Solving   | Critical Thinking | Strong Work Ethic |
| • Time Management   | Adaptability      | Collaboration     |
| • Handling Pressure |                   |                   |

## Technical Skills:

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- Troubelshouting software,hardware(Printers, computer, routers, .....)
  - Microsoft Office (PowerPoint – Word – Excel)-
  - Programming languages (Java , C#, Python, CSS, HTML, MySQL, PHP, JavaScript, React, ReactNative, xamarin, xamal )
  - Windows server, Windows, Networking mapping Sharing Files..
  - Photoshop
  - AutoCAD

## Experience:

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**Delta Lebanon**

January 2023 – till July

**Administration-IT Support-IT Helper – Information Technology**

- Troubleshooting, printers, software, computer networking
- Install Server with its cabin
- Format computers and install programs
- Maintain pc and mobile
- Answer phone calls
- Organize schedule employee

**Developer Work full stack Freelance**

- Develop and publish mobile apps cross platform (front end, back end )  
Using xamarin xmal c# ...
- Develop and publish website (full stack,front end ,back end ..)  
Using html css javascript php sql react ...

**Safa Market***January 2020 till 2021***Data entry**

- Enter items to the program
- Enter to clients supply
- Check the money everyday
- merchandise inventory

**Elite***since 2014 till 2017*

- Setting up the printing press, loading paper, adjusting ink and color
- monitoring the printing quality.
- Cutting and Trimming: Emphasize your proficiency in cutting and trimming the printed sheets to the required sizes for bills
- Design card (using photoshop)

**Teaching**

Teaching Math since 2018 till present

**Certifications:**


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<b>March 19 2023</b>	Business administration enrolled enrolled with 19 <sup>th</sup> March 2023 till 25 <sup>th</sup> July 2023
<b>July 13<sup>th</sup> 2022</b>	Mobile Apps with Xamrin, C#by MobileArts enrolled with July 13 <sup>th</sup> 2022 till August 31 <sup>th</sup> 2022
<b>October 25<sup>th</sup></b>	Mobile Maintenance sessions certified by CIS College, enrolled on April 1 <sup>st</sup> until June 6 <sup>th</sup> GLOW
<b>April 2021</b>	Robotics Level 2 sessions (Arduino) certified by GLOW Association
<b>March 2021</b>	Business skills sessions certified by GLOW association
<b>November2020</b>	Workshop certified by Continuing Education Center (CEC) at Arab Open University (AOU)
<b>October30, 2020</b>	40 hours in AutoCAD sessions certified by (USAID)
<b>2020</b>	Robotics Training Course certified by(GLOW)
<b>2020</b>	3D Printing Training Course
<b>June 22<sup>nd</sup> 2020</b>	Network and Computer Maintenance sessions from January 1 <sup>st</sup> 2019 until March 31 <sup>st</sup> 2019

**Languages:**

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- English : Intermediate
  - Arabic : Native Speaker
  - Germany: Basic