

Mohammad Hassan Makki

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OBJECTIVE

Skilled computer and telecom engineer with experience in the telecommunications industry, graduate from the Antonine University, and working presently as a NOC engineer, looking to leverage my skills in an organization which helps to explore and an environment to grow.

EXPERIENCE

Protel S.A.L- offshore

Network Operation Center Engineer | June 2023 – Present

- Monitoring the quality of service of A2P SMS service.
- Analyzing different aspects to ensure best quality of the service.
- Testing, ticketing, and routing.
- Analysis of the market to ensure best routes.
- Customer support
- Account managers' support.

MultiLane S.A.L- offshore

FPGA Engineer Training | 2023 (4 months internship)

- Programming FPGA boards to have specific functionality.
- Boards Troubleshooting.
- Assisting the team in projects.
- Digital sampling oscilloscope automatic calibration project.

Ogero

Site Telecommunications Engineer Training | 2022(2 months internship)

- FTTx network designing and calculating the optical link budget.
- Running optical tests use in FTTx by using OTDR.
- Detailed training about the passive equipment used in FTTx.

EDUCATION

- Bachelor of Engineering in computer and telecommunications (class of 2023), Antonine University
- General Sciences, Lebanese Baccalaureate (Class of 2016)

SKILLS

- Common programming languages: C, Java, HTML CSS, PL/SQL, MATLAB
- Good Knowledge of operating systems: Linux, Windows Server
- Antennas designing and microwave circuits
- Good troubleshooting skills
- Networks Architecture and Configuration with Cisco CCNA(1,2,3,4) certificates

- Good Knowledge of electronics and computer hardware
- Microcontroller Designing and programming
- Microprocessor design and embedded systems
- Communication and Customer Service Skills
- Time management and Leadership