Mohammad Atwi

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Education:

- 2017-2020   Bachelor of Computer Science
  Lebanese International University, Beirut
- 2011-2014   Completed 70 credits toward Bachelor of Mechanical Engineering
  Lebanese International University, Beirut
- 2010-2011   Lebanese Baccalaureate in Life Science
  Student Paradise Secondary School

Work Experience:

SOUTH LEBANON WATER ESTABLISHMENT (August.2019 – current):

IT INFRASTRUCTURE:

- Communicate with the involved teams (Server, M&M, DBA, Storage, DC, Network) to schedule the work
- Provide input to the department's management for enhancing the information security response
- Work closely with the ITI&P BAMs to manage the customer relationship (Quarterly Service Review meeting)
- To work closely with the IT team to improve response time, IT team profile and infrastructure
- Identify persistent problems, working with wider teams and create documentation
- To assist with the implementation of new software and practices for internal clients
- Provide Desk side and Remote technology support
- Working knowledge of Microsoft Office products

Programmer and IT consultant:

- Creating VMs and working on Hyper V.
- Working migration project from physical servers to Virtual machines using specific software's.
- Developing and programming web projects involving a specialist workflow (project for attendance and annual vacations, another one for the requests of

the gas oil for the stations of the establishment) using vb net, SQL server management and SQL server reporting service.

o Maintenance of software and hardware, setting up new PC's and installing new software.
o Working on domain network for the establishment by linking all the computers on a domain network to let them communicate to the main sever of the applications.

Tonino Head Office (Oct.2018 till March.2019):

Data Entry:

o prepared documents for data entry
o entered data into designated database and forms
o communicate with applicants over the phone and in person

Branch Supervisor:

o documentation and reporting
o staff management assistant

Al Aytam Library (2015-2017):

o selecting, developing, cataloguing and classifying library resources
o answering customers' enquiries
o using library systems and specialist computer applications
o management of staff, including recruitment, training and/or supervisory duties

Skills and Competencies:

• Software knowledge: MS-Words, Excel, Power Point, Al-Ameen Accounting System , Microsoft Dynamic NAV.
• Language: Arabic Native, English: excellent reading, writing and comprehension knowledge
• Teamwork, ability to work under pressure, trustworthiness and ethics & career motivation