Charbel Al Chantiri

charbelchantiry@live.com | 76 985 541

Skills

Microsoft office, Android studio, Visual Studio, Adobe XD, Photoshop, Java, Python, C#, HTML, C++ Languages:

English, French and Arabic

Education

Arab Open University – Lebanon: **Sep 2018– Jun 2022**
Bachelor's Degree in "Information Technology and Communication" from Lebanon & England.

Certifications

- "User Experience Design Essentials - Adobe XD UI UX Design" certificate
- English access program certificate with AMIDEAST

Professional Experience

IT Specialist, OSCAR   **Jan 2022 – Present**

- Work as Customer service by using multiple technologies, including: mobile and web.
- Provide support and services related to software and hardware like format, WIFI troubleshooting…
- Make technical decisions and provide specs
- Responsible for website development for OSCAR company
- Aid in coordinating roles within the project team, include giving the project manager report about working progress and obstacles

Freelancer, ICT (Verse Agency)   **Oct 2020 – Jan 2022**

- Write coding snippet for several projects for other colleagues in the university including designing websites and applications
- Digital marketer manager for OSCAR companies and individuals
- Video editor and montage by taking raw footage shot by photographers
- Responsible in branding for Instagram pages, including logo, design, mission statement, and a consistent theme throughout all marketing communications
- SEO of a website for OSCAR by improving the quality and quantity of the website traffic to a website.

Headwaiter, Zone café (Italian and Chinese)   **Mar 2020 – Jan 2022**

(Under ISO 22000 protocol)

Waiter, Al Abdallah restaurant   **Feb 2019 – Feb 2020**

Barista, Sama Chtoura restaurant   **Dec 2017 – Jan 2019**

(Under ISO 22000 protocol)