


CHARBEL AWAD

Tech Enthusiast | Life-long Learner

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[LinkedIn Profile](#) 

SUMMARY

Diligent and dedicated tech enthusiast with a strong passion for cybersecurity. Equipped with a proactive learning mindset and a commitment to staying updated on the latest industry trends and technologies. Detail-oriented and skilled in problem-solving, eager to leverage knowledge and enthusiasm.

EDUCATION

Bachelor's in Computer Science - Networking and Security

Arab Open University
2021 - 2024

Technical Baccalaureate in IT

Beit Chabab Technical School
2018 - 2021

SKILLS

- Technical: Web Development, Operating Systems, Computer Networking, Network Security, Technical Support, Programming,
- Strong organizational and time-management skills
- Result-oriented and able to handle multiple tasks simultaneously
- Critical thinker able to learn quickly and excel in anything

LANGUAGES

- Fluent in Arabic
- Proficient in English
- Conversational in French

CERTIFICATIONS

- [CCNAv7: Computer Networks - Cisco](#)
- [IT for Business Success - HP](#)
- [Responsive Web Design - FCC](#)
- [Technical Support - Google](#)
- [Computer Networking - Google](#)
- [Cyber Network Security - Cybrary](#)
- [Cisco IT Security Makeover - Cybrary](#)
- [Machine Learning Bootcamp - LAU](#)

EMPLOYMENT HISTORY

Junior Web Developer

Dynamic Eye | 2023 - 2024

- Developed responsive portfolio/e-commerce websites optimized for performance, security and SEO.
- Performed regular security audits and maintenance ensuring secure, updated and optimized websites.
- Trained and supported clients post-launch and assisted with technical inquiries.
- Performed migrations and server-side configurations

Freelance Sales Agent

SharkLand | 2022 - 2024

- Conducted comprehensive market research to identify potential clients and their specific needs within the realms of recruitment, digital marketing, web/software development, and real estate.
- Engaged in consultative selling, employing a solution-oriented approach to address client challenges and propose tailored services that align with their goals.
- Negotiated contract terms and pricing structures, ensuring favorable outcomes for both clients and the service providers

Dispatcher/Customer Satisfaction

Clay Diner | 2022 - 2023

- Ensured smooth coordination between the kitchen staff, delivery drivers, and customers, optimizing order delivery times and minimizing errors.
- Addressed customer concerns and inquiries promptly, exceeding expectations and fostering positive relationships.
- Gained effective communication, multitasking and problem solving skills with the ability to think quickly and make sound decisions under pressure.