



# CHANTAL KHOURY

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B EIRUT, LEBANON

## OBJECTIVE

To hold a role in the sales or commuter science background where I have gained experience over the years and can have an added value.

## SKILLS

### Languages:

Arabic and English Fluent

### Computer Skills:

Microsoft, Word; CRM (Good); Squirrel (Good); Excel (Fair)

### Personal Skills:

Ability to listen responsive to customers, and understanding their needs.

Good communication skills in Arabic and English.

Ability to work under pressure

## EXPERIENCE

### SALES PERSON • SEA SWEET • 2014 TO 2016

Welcomed clients and ensured that they had a pleasurable experience from the selection to purchasing their sweet.

Reported nay client incidents to top management to ensure they are resolved in due manner and to ensure that client satisfaction is always maintained.

Advised clients on their selection based on their budget and occasion.

### CALL CENTER OPERATOR AND CUSTOMER FOLLOW UP AGENT • ROADSTERES DINER • 2018 TO 2022

Answered all calls received and ensured that all customer queries were answered.

Kept record of non-routine questions and shared them with the team to ensure that we all have an answer to clients.

Escalated any concerns to management to ensure customer satisfaction is maintained.

Followed up with clients to ensure that their order meet their expectation.



EMAIL ADDRESS



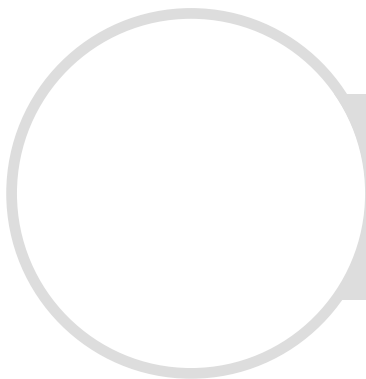
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# CHANTAL KHOURY

PROFESSION OR INDUSTRY | MOBILE: +96176776872  
B EIRUT, LEBANON

## EDUCATION

BS COMPUTER SCIENT • 2018-2022 • AMERICAN UNIVERSITY OF  
LEBANON (AUL)

GENERAL SCIENCES DEGREE • 2017 • LYCEE SIN EL FIL



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