

IBRAHIM EL CHAMI

IT SUPPORT TECHNICIAN

PROFILE SUMMARY

IT support technician and organizational skills that contribute to proactive solutions and customer satisfaction with 2 years of experience. Collaborative team player with strong leadership and relationship development skills.

ACCOMPLISHMENTS

- **CISCO** : Introduction to network
- **CISCO** : IT ESSENTIALS
- **CSCO** : Cyber-security essentials
- **CISCO** : Introduction to cyber-security
- **CISCO** : SWITCHING.ROUTING AND WIRELESS ESSENTIALS.
- **CISCO** : NETWORK SECURITY

SKILLS:

- NETWORK ADMINISTRATION
- BASIC LINUX
- WIDE AREA NETWORK(WAN)
- MICROSOFT OFFICE
- SQL
- ARDUINO
- ROBOTICS DESIGN AND CODING
- BASIC PROGRAMMING LANGUAGE
- TECHNICAL SUPPORT
- TROUBLESHOOTING
- COMPUTER HARDWARE KNOWLEDGE
- COMPUTER SOFTWARE KNOWLEDGE

LANGUAGES:

- **ARABIC**: FLUENT
- **ENGLISH** : VERY GOOD
- **FRENCH** : GOOD

WORK EXPERIENCE

IT MANAGEMENT

WAVE NET , January 2019-2020

- RESPONSIBLE FOR THE NETWORK CABLES INSTALLATION.
- FIXING TECHNICAL ISSUES.

PC FIXING AND PROGRAMMING

FADI NET , FEBRUARY-JULY2022

- Worked full-time REPLACING PC PARTS.
- INSTALLING WINDOWS
- REPLACING HDD WITH SSD

ACADEMIC HISTORY

LEBANESE INTERNATIONAL UNIVERSITY

BACHELOR Degree in IT, (2019-undergraduate)

ITI HIGHT SCHOOL

Accounting and information/ 2018

- Finished with Academic Excellence in analytic accounting

CONTACT DETAILS

Number: +96181836511

Email: ibrahimchami49@gmail.com