# Hadi Imad Baydoun

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GitHub Account: https://github.com/Hadi-Baydoun

### CAREER OBJECTIVE:

A dedicated computer engineer with a primary focus on web development, complemented by knowledge in cybersecurity and networking. Actively looking for a fresh graduate role in web development to apply skills, enhance expertise, and contribute to the advancement of the field.

#### **KEY COMPETENCIES:**

Detail-oriented

Accountability

Troubleshooting

Communication

Problem-solving

#### **EDUCATION:**

• Beirut Arab University, B.E. in Computer Engineering

2019 - 2023

• Nouvelle Ecole Des Freres, Baccalaureate II in Life Sciences

May 2019

### WORK EXPERIENCE:

Alpha Technology Group, Front-End Developer Intern – Beirut

June 2023 – September 2023

# Provides digital development services to clients and agencies.

- Converted Adobe XD files to HTML/CSS using best practices.
- Developed a React JS version of the admin panel using Web APIs.
- Applied CSS fixes to a client website regarding styling issues and bugs.
- Collaborated with the QA team for UI fixes resulting in an improved and consistent user experience.

Touch | The Leading Mobile Operator in Lebanon, Call Center Support - Beirut

August 2022 – April 2023

- Addressed and resolved over 12000 customer complaints empathetically and professionally.
- Managed customer calls effectively and efficiently in a complex, fast-paced, and challenging call center environment.
- Used active listening skills to ensure that every customer's issue would come to a resolution.

# TRAINING:

On-Ramp Academy, Software Developer Training Program - Beirut

April 2024 - August 2024

# Implemented by Forward Mena in partnership with LIFE Lebanon.

- Understood the inner workings of databases and their best practices.
- Built advanced and optimized APIs.
- Developed advanced and optimized web applications using ReactJS.
- Applied cybersecurity and writing secure applications.
- Gained proficiency in the architecture of modern software and the 101 of cloud computing.
- Used Git and GitHub for version control and streamlined development cycle processes.

Data One Global, Data Engineering Training - Beirut

December 2023 - January 2024

# US-based company dedicated to building financial products using computationally intensive algorithms and advanced machine learning techniques.

- Demonstrated proficiency in executing fundamental Linux commands, enabling efficient navigation and file management.
- Applied Linux skills to streamline data engineering processes.
- Developed proficiency in Python for data engineering tasks, including data cleaning and transformation.

### PROJECTS

React.js Full-Stack Ecommerce Website: <a href="https://github.com/Hadi-Baydoun/Plants-shop">https://github.com/Hadi-Baydoun/Plants-shop</a>
 August 2024

 React.js Frontend Dashboard Website: <a href="https://github.com/Hadi-Baydoun/React-Dashboard">https://github.com/Hadi-Baydoun/React-Dashboard</a>
 April 2024
 December 2023

 Portfolio Website: <a href="https://github.com/Hadi-Baydoun/Portfolio">https://github.com/Hadi-Baydoun/SwiftBuy</a>
 August 2023

 August 2023

### TECHNICAL SKILLS:

ReactJS
CSS
MySQL
JavaScript
Github
HTML
Asp.net Core MVC
Figma

Python

• Cisco Packet Tracer

NodeJS

• Microsoft Office (Excel, Word, PowerPoint)

# CERTIFICATES

Data Science with Python by Simplilearn
 Agile Scrum Foundation by Simplilearn
 Enterprise Networking & Cybersecurity Workshop by CISCO
 IC3 Certification by Certiport
 IT Essentials Certification by CISCO
 December 2021

## Languages:

- Arabic (Native)
- English: Fluent in writing and listening, professional in speaking