



Contact

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Personal info

Date of Birth
February 12, 1996

Nationality
Lebanese

Languages

Arabic - English - French

Hobbies

- Reading
- Basketball
- Photography

Key skills

Leadership
Customer service
Up selling
Strategic planning
Quick adaptation
Fast learning

Mohamad Nouredine

Summary

Enthusiastic manager with 5+ years of experience in management and supervision and 8+ years in sales and customer service
Highly adapted to different working environments
Always aiming to learn and provide better quality service.

Skill Highlights

- Branch management
- Strong decision maker
- Complex problem solver
- Working under pressure
- Innovative
- Service focused

Education

2022	Bachelor in Business Management Lebanese International University – Beirut Lebanon
February 2019	Diploma in travel and tourism management Mira Training center
June 2014	Lebanese Baccalaureate Makased high school – Beirut

Work Experience

➤ Branch Manager 8/2022 - present Gizmo electronics store By maliks

- Evaluating team members by performance appraisal to maintain excellent working skills
- Identify customer product demands and trends to bring in new clients and retain existing ones
- Solve strategic issues impacting sales management
- Communicate with suppliers
- Resolve financial inconsistencies while assessing and verifying billing invoices and expense reports

Branch senior supervisor 6/2017 - 2022

Malik's Bookshop, City mall branch

- Manage a team of 10 employees
- Attend regular meeting with executive members to identify opportunities for improvement

- Boost team productivity through performance monitoring and motivational approaches
- Successfully achieve sales targets

Sales Clerk 1/2015 – 3/2017

Malik's spinneys Jnah branch

- Communicated with customers positively with attention to problem resolution
- Used consultative sales approach to understand customer needs and recommend relevant items
- Ordered inventory, checked items against supplier invoices and notified supervisor of discrepancies
- Prepared quotation for customers/corporations

Certifications

April 2016 Outstanding Attitude Of the year

August 2017 Successful completion of the supervisory training program