# Moustapha Hammoude

### **Professional Title**

A highly talented self motivated graduate, seeking an entry level position where exceptional analytical and quantitative skills will be applied in a dynamic and challenging environment. Efficient and enthusiastic with strong leadership abilities. Proficient in managing high volume operations. Able to adjust to different work environments. Working has given me a broad base of experience working with people of different cultures and finance and accounting backgrounds.

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Beirut, Lebanon

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### **EDUCATION**

# Bachelor's degree in Business Accounting Beirut Arab University

07/2018 - 07/2021

Beirut,Lebanon

# Lebanese Baccalaurate Social and Economic Riad Al Soloh High School

09/2013 - 06/2018

Beirut Lebanon

### WORK EXPERIENCE

# F&B / Cashier

Marriott Hotel, Qatar

10/2022 - Present

Doha,Qatar

Achievements/Tasks

- Provides a positive customer experience with fair, friendly, and courteous service.
- Registers sales on a cash register by scanning items, itemizing and totaling customers' purchases.
- Balances cash drawer by counting cash at beginning and end of work shift.
- Maintains a safe and clean working environment by complying with procedures, rules, and regulations
- Verifies credit acceptance by reviewing and recording driver's license number; and operating credit card authorization systems.
- Maintain the facility clean, safe and organized.

## **Assistant Operation Manager** Levelup Gym

08/2021 - 10/2022

Beirut, Lebanon

Achievements/Tasks

- Provide a positive customer experience with fair, friendly, and courteous
- Registers sales on a cash register, by scanning items, itemizing and totaling customers purchased.
- Resolves customers issues and answers questions.
- Supervise operations team to ensure operational excellence and excellent customer services.
- Assist Operations Manager in supervising daily operations of organization.
- Evaluate inspection reports and service tickets and prepare repair invoices.
- Maintains checkout operations by following policies and procedures and reporting needed changes.
- Maintains a safe and clean working environment by complying with procedures, rules, and regulation.
- Contributes to team effort by accomplishing related results as needed.
- Responsible of all cash flow in the gym

### **SKILLS**



### **CERTIFICATES**

IC3 Digital Literacy Certification (08/2020 - 08/2020)

Junior Accounting (05/2022 - 06/2022)

First Aid & CPR Course (07/2022 - 07/2022)

### **LANGUAGES**

Fluency in English Full Professional Proficiency

Fluency in Arabic Full Professional Proficiency

Intermediate In French Limited Working Proficiency

#### INTERESTS

