Talal Slim
Senior Systems and Support Engineer / Project Manager
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I bring over 6 years of diverse and accomplished experience in the field of Systems and networks . Throughout my career, I have demonstrated a strong aptitude for troubleshooting Network issues, configuring systems to meet evolving user requirements, and providing expert guidance during Network and system deployments.

My extensive background includes testing and quality assurance, end-user training, and active project planning and resource allocation participation.

Experience

Aheeva, Lebanon | May 2023 - Present
Senior System and Network Engineer | Consultant
- Developed and maintained strong, long-lasting customer relationships.
- Assisted with high-severity requests or issue escalations.
- Analyzed business objectives and requirements, then configured the business tools accordingly.
- Addressed technical questions related to the implementation of business tools in projects.
- Ensured that customizations of business tools aligned with the subsidiary's specific needs.
- Integrated business tools using out-of-the-box or third-party connectors.
- Adapted and utilized new technologies and business concepts as required.
- Implemented new functionalities within applications and enhanced existing features through configuration and adaptation of business tools.

Novelus, Lebanon | June 2022 — May 2023
Project Operations Engineer
- Liaised with site acquisition team, construction and project teams, supply chain, and general contractors to facilitate communication and collaboration.
- Analyzed technical drawings, site surveys, photos, and RF information to determine project requirements.
- Developed comprehensive scoping and documentation based on customer RF DS's and construction drawings.
- Participated in planning and status meetings to provide updates and identify improvement opportunities.

Meatel, Lebanon
Systems & Network Engineer - Team Leader| April 2021 — June 2022
- Led and coordinated a group of technicians.
- Successfully integrated Terma radars, FLIR Cameras, Vaisala Weather station, and Jotron VHF equipment in a contractual collaboration with AIRBUS, ensuring seamless functionality.
- Configured surveillance equipment to meet specific project requirements.
- Played a pivotal role in enhancing surveillance capabilities through precise integration and configuration of diverse equipment.
- Provided technical expertise and guidance during software or system deployments.
- Conducted testing and troubleshooting of software/system configurations to ensure functionality.
- Offered training and support to end-users.
- Participated in project planning, resource allocation, and deployment risk management.
- Analyzed corporate database data for integrity issues and implemented solutions.
- Wrote technical procedures and documentation for applications and produced technical documentation for new and existing applications.
- Identified opportunities for improving business process efficiency.
- Communicated technical information to business stakeholders in a clear and context-appropriate manner.
- Influenced project scope and solution definition by leveraging strong communication and internal consulting skills.
- Worked effectively as a leader within project teams, contributing significantly.
- Applied appropriate corrective actions to address identified issues related to people, processes, or systems.
- Integrated and configured surveillance equipment in collaboration with AIRBUS.
- Installed, configured, tested, and troubleshooted Point-to-point Microwave links.
- Designed and prepared project documents.
- Provided customers with reliable and compliant solutions.

Systems & Network Engineer | September 2017 — June 2022

- Worked as a system administrator and integrator in collaboration with AIRBUS.
- Conducted data center studies, LAN network infrastructure design, and IT support.
- Designed and installed CCTV & access control systems.
- Commissioned and troubleshooted Pico Repeater.
- Handled various technical tasks related to system administration and integration.

Education

2010 — 2017 | Master of Engineering - Telecommunications and Informatics Engineering
Antonine University
Major: System and Network Engineering

Skills & Expertise

Soft Skills and Management Skills:

- **Software Troubleshooting:** Proficient in identifying and resolving software application issues efficiently.
- **System Configuration**: Skilled in configuring and adapting software and systems to meet changing user requirements.
- **Deployment Expertise:** Experienced in providing technical guidance and support during software or system deployments.
- **Testing and Quality Assurance**: Capable of testing and troubleshooting software/system configurations to ensure optimal functionality.
- **End-User Training:** Able to provide comprehensive training and support to end-users, ensuring smooth adoption of new technology.

Software Tools:

- **Operating Systems:** Proficient in Windows, Linux, and macOS operating systems.
- **Database Management:** Experienced in working with database management systems such as MySQL, SQL Server, Oracle, or
- **Proficient in** Cisco switching, routing (OSPF, BGP, EIGRP), and VPN.
- Proficient in Windows Server and Linux Servers.
- Experience in Radio Network Design and Optimization.
- Proficiency in Pathloss Design and Microsoft Visio.