

# Ibrahim khalil

## IT Support

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### SUMMARY

I am interested in everything related to information technology. I am a high-energy and dedicated IT Support, Forward-thinking, and team-oriented thinking strategically and initiating action to meet deadlines. I take on challenges and new responsibilities and get things done right.

### EXPERIENCE

<b>IT support</b>	Lebanon	2014 – 2017
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WHK IT Company

- Installing and configuring computer hardware, and software.
- Monitoring and maintaining computer systems and networks.
- Testing new technology.
- Providing technical support.
- Setting up accounts for new users.

### EDUCATION

**Arab Open University (AOU)**

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|-----------------------------------------|---------|-------------|
| • Information Technology and Computing. | Lebanon | 2018 – 2022 |
| • Diploma In Computer Science.          | Lebanon | 2017 – 2018 |

### SKILLS

**Technical Skills:**

- IT Support, MS Office, Google Apps, Cisco (CCNA).
- Programming (Java, Python, Object Oriented programming, HTML, CSS,).
- Research & Analysis, Documentation, Hashing, Steganography, Encryption.
- Self-learner, self motivated, communication.

### PROJECTS

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|---------------------------------------------------------------------------------|----------|
| • <b>Graduation Project</b>                                                     | May 2022 |
| ➢ Real-Time Bus Transportation System.                                          |          |
| ➢ Used tools: Linux, Python, Kafka, Zookeeper, Elasticsearch, Filebeat, Kibana. |          |

### Languages

*Arabic:* Native

*English:* Professional

### Certifications

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|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|---------------|
| • <b>CISCO - Cyber Security</b>                                                                                                                                                                   | Online Course | December 2022 |
| Knowledge of the global implications of cyber threats. Discover ways in which networks are vulnerable to attack.                                                                                  |               |               |
| Knowledge of the impact of cyber attacks on industrial fields.                                                                                                                                    |               |               |
| • <b>EDRAAK - Cyber Security training</b>                                                                                                                                                         | Online Course | December 2020 |
| Protect systems from penetrations, Cyber Security attack techniques, Career path in Cyber Security.                                                                                               |               |               |
| • <b>International Academy For Building Capacity (IABC)</b>                                                                                                                                       |               | 2019 – 2020   |
| Diploma in NGO's Management, 100 Training Hours of: Leadership skills. project Management, strategic Planning, writing proposals, emotional intelligence, Training of Trainers (TOT), Leadership. |               |               |