



AHMAD MOHAMAD

PROFILE

A fresh graduate mechanical engineer seeking for a challenge at a reputable organization where I can help and be part of a team-leading the institution to successfully achieve its objectives.

CONTACT

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WORK EXPERIENCE

Customer Service Representative
Teleperformance company – Touch Project, Beirut City, Lebanon
2016-2021

- Representing touch Telecommunication Company projects through their inbound, outbound call center.
- Identify and escalate issues to supervisors.
- Management and resolve customer complaints.
- Identify and escalate issues to supervisors.

Mechanical Engineer designer – Water care international
2022-present

- Design 2d and 3d drawings of RO systems via Solidworks and AutoCad.
- Develop ideas for new designs and systems to make.
- Writing quotations for the provided RFQs
- Supervision on projects related to R.O systems

EDUCATION

BAU – Beirut Arab University
2017-2022
Bachelor of Engineering in Mechanical Engineering

Online Training Courses (2021-2021)

- Design, Operation and Maintenance of Swimming Pools and Water Features
- IC3 Digital Literacy Certification
- Design of Firefighting Systems

KEY SKILLS AND CHARACTERISTICS

- Microsoft Office Proficiency
- C++ Programming "Basics "
- AutoCAD
- LabVIEW
- Matlab
- Solidworks
- Creativity
- Problem Solving
- Analytical Thinking
- Attention to Details