# Sarah-Maria Bou Dib

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#### PROFESSIONAL SUMMARY

Talented and creative thinker with 2+ years of marketing, advertising and office experience. Eager to demonstrate skills in communication, marketing strategies, designing and launching effective digital strategies and work with people from very diverse background.

# WORK EXPERIENCE

Marketing Assistant Feb 2023 - Present

Cedars Tech, Remotely

- · Liaising with customers and external agencies.
- Undertaking daily administrative tasks to ensure the functionality and coordination of the department's activities.
- Maintaining a marketing database.
- Preparing, formatting and editing a range of documents.
- Analyzing questionnaires and other forms of feedback.
- Understanding the company's product and brand.

Social Media Specialist Dec 2022 - Present

Freelance

- Building and executing social media strategy through competitive and audience research.
- Generate, edit, publish and share daily content for various platforms.
- Preparing monthly reports on social media marketing efforts.
- Measure the success of social media campaigns using KPIs.
- Monitor client engagement and interact with clients on social media posts.
- Ensure current social media strategy aligns with company goals and values.

## **Marketing & Communication Intern**

Aug 2022 - Jan 2023

AROPE Insurance S.A.L, Zalka, Lebanon

- Coordinate and participate in promotional plans to market the company's services.
- Analyze competitors advantages and monitor market trends.
- Develop incentive plans for the sales departments at AROPE and BLOM for reaching higher expected sales goals.
- Engage with customer through social media campaigns by implementing media objectives.
- Conducted multiple testing on social media channels, and reported missing important variables for a better customer experience.
- Assisted in the company's rebranding and implementing new marketing strategies.
- Worked with creative agencies to ensure completion of marketing campaigns and promotional materials.
- Track marketing campaigns, events, e-marketing and subscriber lists, and other necessary information in CRM systems.

#### **Marketing Executive Intern**

Jun 2021 - Sep 2021

Impact BBDO, Clémenceau, Lebanon

- Created email workflows for existing accounts.
- Developed marketing initiatives, social media strategies and out-of-home campaigns for an e-commerce specialized in sports.
- Conducted primary marketing research with users enjoying outgoing activities.
- Assisted in the creation of press releases, new blog posts and events creations.
- Connected clients with relevant department with well established media, creative, design and strategic briefs.
- Answered clients requests and queries while resolving issues in a time frame well precise.
- Researched and identified clients business activities to customize advertising campaigns.
- Prepared strategic planning schedules.

#### Sales Executive Intern

Jun 2020 - Sep 2020

Medibrex, Zalka, Lebanon

- Reported to the supervisors on contracts, sales objectives, activities, review and analysis of potential clients.
- Worked efficiently with the CRM team and developing sales plans and exceed established quota.
- Organized a small training session whiting the CRM team on social media strategies, increase brand awareness and build a strong relationship with the customers.
- Assisted and offered curious clients advices in selecting the right product with additional accessories and encouraging them to schedule a meeting to enclose deals.
- Presented up-to-date information about the company's services and products to dentists and dental care facilities.
- Tele-marketed existing and new products to local dentists and setting up meetings with them .
- Coordinated with customers to assess their needs.

### CERTIFICATES & WORKSHOPS

#### **Social Entrepreneurship Certification**

2023

Learned to develop a business strategy and legal support while building a communication and creating a marketing plan, as well as strategic and financial decisions; to ultimately pitching in front of investors.

TOEIC Certification 2022

Scoring 900/990 on the test and being awarded among the top in understanding Business English, as well as writing it.

#### EDUCATIONAL BACKGROUND

Bachelor's Degree in Marketing & Advertising

Saint Joseph University of Beirut (USJ), Lebanon

Sep 2019 - Jun 2022

Sep 2004 - Jun 2019

Lebanese & French Baccalaureate

Collège Mariste Champville, Lebanon

### HOBBIES

- Scout member
- Team sports
- Drawing & Reading
- Travelling

# LANGUAGES

French

English

Arabic

Spanish

#### SKILLS

- Microsoft Office software
- Adobe software
- Leadership experience
- Communication skills
- Decision making
- Teamwork skills
- Strong attention to details