

MOHAMAD JALLOUL

ECONOMIST • BEIRUT, LEBANON ☎ +96171252800

◦ DETAILS ◦

Beirut
Lebanon
+96171252800
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Date of birth
24/10/1995

◦ LANGUAGES ◦

Arabic: Native Speaker
English: Highly Proficient
French: Highly Proficient

◦ SKILLS ◦

Communication Skills
Microsoft Office
Eviews
Good team worker
Ability to Multitask
Interpersonal Communication Skills
Complex Problem Solving
Good time management

◦ HOBBIES ◦

Football
Travel



PROFILE

I possess a great passion for social work and excessive energy to take part in the lead projects in a progressive environment. Motivated, outgoing, extrovert and communicative person.



EMPLOYMENT HISTORY

Customer Relationship Officer at Byblos Bank S.A.L, Beirut

September 2020 — Present

- Know-your-customer frequent update to apply anti-money laundering procedures.
- Follow up on clients unpaid bills and solving their issues.
- Directing clients to use the bank's E-Channels.

Customer Service Representative at Byblos Bank S.A.L, Beirut

August 2018 — September 2020

- Marketing all type of loans, cards and Bancassurance products.
- New accounts opening.
- Reach out to prospective customers to sell Bank's services and generate new businesses.
- Execute daily operations (check deposits, domiciled bills payment).
- Accounts credit interest daily adjustment
- All type of loans renewal.
- Issuance of letter of guarantee and letter of credit.

Teller at Byblos Bank S.A.L, Beirut

August 2017 — August 2018

- Cash operations, withdrawals and deposits.
- Daily cash management.
- Payment of bills and dues.
- ATM replenishment.



INTERNSHIPS

Intern at Lebanese Gulf Bank, Beirut

July 2016 — August 2016

My internship consisted of learning everything related to banking in the branches (teller, customer service, PBs, etc.).



EDUCATION

Master's degree in Web science and digital economy, Saint Joseph's University, Beirut 2017 — 2021

Thesis : The implementation of the crowdsourcing within the companies.

Bachelor's degree in Economics, Saint Joseph's University, Beirut 2014 — 2017

Thesis: Relationship between sport and the labor market.

Baccalaureate in Sociology and Economy, Collège Saint François, Beirut 1998 — 2013



Certificates

- Lebanese Financial Regulations (issued by The central Bank Of Lebanon)

Define all banking's laws such as Banking Secrecy, Code of money and credit, Authorizing the opening of joint account, Mergers and acquisition of banks.

- Banking Ethics (issued by The central Bank Of Lebanon)

Define the framework and the academic, professional and ethical qualifications required for persons entrusted with certain functions in the banking and financial sectors.