## **Rabih Antoun**

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## **Objectives**

To obtain a position in the Sales & Marketing department, where I can utilize my management and customer relationship skills, and implement it into the Digital Marketing World to make a positive impact towards the success of the organizational goals and objectives with the opportunity for personal growth and performance-based advancement.

### **Employment Overview**

## Its Communications Sep 2022

#### Social Media Marketing Inter

**LEBANON** 

- Develop, implement and manage social media channels
- Manage and oversee social media content
- Measure the success of social media campaign
- Use social media marketing tools
- Work with copywriters and designers
- Monitor SEO and user engagement and suggest content optimization

## CDPM certificate 2022

### Certified Digital Marketing Professional CDMP 2022 course with DMI Ireland,

and as part of my Digital Marketing growth and to gain fast experience I'm tackling Certificates in a useful, fun, and educational way with Hub Spot and Skill Shop academies to better prepare my Digital Marketer persona into the real world (check LinkedIn page Licenses & certifications)

Nov 2013- Aug 2020 Sep 2020 – (Freelance)

# Al Furat for Tobacco (UAE) Marketing and communication coordinator

LEBANON/UAE

- research market for opportunities, analyze products, competitors
- Data collection and compare prices, samples, quality
- trade fair project management (Germany, Bulgaria, UAE)
- follow up on leads and contract negotiations
- promotional items for clients to help increase sales
- Prepare sales reports and presentations
- Website/social media content updates and digital marketing activities
- marketing tools (reports, promotional items, social media content creation)
- sales pipeline, expenses, clients (emails, phone calls, meetings.)
- Follow up on purchases and make sure orders are produced and delivered
- Follow up on inventory to make sure stock is up to date
- Liaise with suppliers and factories in an efficient and effective way

#### March 2012-Jul 2013

### **ENTOTOX Qatar Public Health**

QATAR

#### **Pest control services**

#### **Operation/Business Development manager**

- Handle most of the legal and logistics needed
- Set up the office in Doha, products, office equipment, labor, cars, visuals
- Train the technicians on NPMA standards for pest control
- Physical training on pest control treatments and methods on different premises
- CRM BIG solution for data entry, quotations, orders, accounting, reporting and analysis
- Implement ISO standards and documentations
- Meet with potential customers at their residences
- Make sales presentations and explain pest problems, answering questions and offer solutions
- Analyze the market and target the Hospitality sector, residential, Hospitals, others
- Collect quotations from competitors for a better price strategy

Nov 2010 - Feb 2012

UNICO s.a.l

LEBANON

## Manufacturer of Stainless Steel 18/10

Regional sales (Middle East/Africa)

- Manage the Hospitality sector in Lebanon and the Middle East, UAE, KSA, Kuwait
- Work with the retail sector, supermarkets
- Conduct market research
- Ensure best sales practices to meet customer needs and expectations and capitalize on growth
- Prepare for exhibitions in Lebanon and abroad
- Represent the company in major events such as Gulf Foods, Horeca
- Ensure best sales practices to meet customer needs and expectations and capitalize on growth
- Promote new items for current and future clients
- Ensure best sales practices to meet customer needs and expectations and capitalize on growth

Nov 2008 - Oct 10

# **Bach Snack S.A.L** (distributors of semi-finished products) **Export/Sales Executive**

**LEBANON** 

- Conclude new sales deals and increased market shares: exceeded set sales targets by 30% in 6 months
- Organize all customer's files and figures
- Assist with product selection and in developing strategies for clients
- Process payments
- Arrange delivery dates for larger quantities
- Deal with customers complaints
- Represent the company outside the local territories: Syria, Kuwait,
- Provide product illustrations and explaining detailed product features and benefits
- Coordinate with Quality Assurance and Operation Departments
- Develop and maintain knowledge and remaining updated on industry trends/competitors
- Prepare and distribute illustrations, PowerPoint presentations and conduct statistics

Feb-2008- Oct 08

## Gulf Facilities General Trading and Contracting Co Marketing Coordinator

Kuwait

- Handle customer orders via online system with
- Work with International companies such as Greenheck and Perma pipe
- Prepare presentations for potential projects

Dec 2007 – Feb 08 Fidus (part of S.G.B.L Bank)

Trainee in: Accounting, Back office, Front office

Lebanon

**Education** 

University A.U.S.T University Lebanon

B.S. Business Management 2007 Final Project "Drive Thru coffee shop "

School BAC 2 – Experimental Science 1999 Lebanon

Training Courses Management Mix

Excellence in Selling Techniques
 (2011)

**New Horizons** 

Effective time management (2017)
 Practical leadership skills (2018)
 Digital marketing and Social media (2019)

Hub Spot and Skill shop certificates available on LinkedIn Link in Bio (2021/22)

Computer Knowledge Microsoft Word, Excel, Microsoft Project, Windows 2000/3&XP, 7, Peach 3, Accounting Software, Noria,

BIG software, Google Ads, Social media tools

Hobbies Basketball, Swimming, Rugby, Drawing, writing poems, Outdoor activities,

Traveling (countries I visited UAE, Jordan, KSA, Qatar, Kuwait, USA, Cyprus, Greece, Spain, Portugal, Holland, France,

Sweden, Italy, Belgium, Germany, Austria, Bulgaria, China, Turkey)