

Muhammad Ali Safiedin

Resourceful and solution-focused individual with a proven track record of delivering high-quality results, leveraging natural problem-solving abilities and adaptability to ensure seamless execution and outstanding outcomes.

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EXPERIENCE

Toters, Beirut — *Application Support Engineer*

FEB 2022 - JUL 2022

Provided technical support for mission-critical software applications, utilizing advanced web tools and SQL queries to troubleshoot issues. Collaborated with cross-functional teams and software vendors to resolve complex problems.

Oreyeon, Beirut — *Data Collector & Annotator*

NOV 2021 - JAN 2022

contributed to the development of high-quality datasets used to train machine learning models. Responsibilities included collecting and labeling data, and ensuring that the dataset met company requirements and specifications

Infotec Systems, Beirut — *EMV Technical Analyst*

AUG 2021 - NOV 2021

Provided technical support to clients, including troubleshooting and resolving technical issues, conducting system and integration tests, documenting technical processes, and participating in client training and onboarding.

EDUCATION

Lebanese University, Beirut

B.S. in Management Information Systems, Minor in Marketing

OCTOBER 2016 - DECEMBER 2020

PROJECTS

Senior FYP— IOT

Automated plant watering system. It's based on cloud computing, where a dedicated application communicates with a monitored plant using a

SKILLS

Programming

HTML, CSS, JavaScript.
Python, C, SQL.
Django.

Technical

Linux OS.
Database Management.
Jira, Postman API.
Microsoft & Google Suite.
Figma

CERTIFICATIONS

UX Design -Google

Foundation of Computer
Science -SE Factory

Introduction to Deep
Learning with TensorFlow
-Beirut AI

Fully Scalable Machine
Learning in SQL with Python
-Beirut AI

Arduino Programming
-Study Point

LANGUAGES

Arabic - Native

English - Advanced

French - Basic

programmable, Wi-Fi enabled microprocessor that collects data.