# GAELLE KHOURY

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# **PROFILE**

A position in the business field



# SKILLS

#### **COMPUTER SKILLS**

Microsoft Excel

Microsoft Word

Microsoft PowerPoint

**SPSS Statistics** 

Sales Navigator

Hubspot

Cognism

#### **LANGUAGES**

English: Advanced

Arabic: Advanced

French: Advanced

### **SOFT SKILLS**

Time management

Detail oriented

Multi-tasking

Communication

Critical thinking

## WORK EXPERIENCE

#### **GLOBAL ADMIN COORDINATOR**

Aug, 2022 - Present

CARMA- Global Provider for Media Intelligence / Aadlieh

- Support in setting up sales sequences on CRM, as well as data correction & validation and the creation of reports and dashboards
- Support with desk research related to customer and prospects information, and incorporating these into HubSpot (CRM)
- Support with preparing and completing paperwork, including but not limited to letters, memos, excel compilations, etc.
- Troubleshoot any requests from team members globally Americas, Africa, Asia, Europe
- Manage and register on supplier/vendor portals and other platforms
- Send out and managing contracts & order forms
- Support with coordination of documentation for RFP's

#### **BUSINESS DEVELOPMENT INTERN**

May, 2022- Aug, 2022

CARMA- Global Provider for Media Intelligence / Aadlieh

- Research organizations online, obtain key person contact details, to identify new leads and potential new markets
- Contact potential clients in the MENA region via phone or email to establish rapport, set up meetings, and inform them about new developments in the Company products and services.
- Assist in maintaining the "Customer Relationship Management" (CRM) implemented by the company

#### PRIVATE TUTOR

2018 - present

- Deal with students' individual weaknesses
- Learn to communicate with different age groups and personalities



# **EDUCATION**

# BBA IN INTERNATIONAL BUSINESS MANAGEMENT – AACSB ACCREDITED PROGRAM

2018 - 2022

Notre Dame University – Louaize, Zouk Mosbeh

- Graduated with High Distinction
- Financed 75% of my tuition fees through scholarship
- Placed on the Dean's Honor List: From Fall 2018 Till Spring 2022

#### **BAC II SOCIOLOGY & ECONOMICS**

2017 - 2018

Jesus & Mary School - Rabweh

- Graduated with honors
- Ranked 2<sup>nd</sup> in class

#### **INTERESTS**

Hiking

Jogging

Drawing

Hula-hooping

#### **REFERENCES**

Available upon request

### COMMUNITY SERVICE

• At: Public Library of Bekfaya, Bekfaya

Volunteered to help children of ages that range from 6-10 years old to improve their writing and reading skills.

• At: Monsieur Vincent Catering, Cornet Chehwan

& Society of St. Vincent De Paul

Volunteered to prepare daily meals, to be delivered to cafeterias of various hospitals and universities, with the aim of supporting economically deprived people in their jobs.

• At: SOS Children's Village, Bekfaya

Volunteered to help children of all ages with their school work and entertain them with games.

• At: IRAP, Institut de Reeducation Audio-Phonetique, Antelias

Volunteered to prepare daily meals for kids and helped in sewing clothes for them.

• At: Mission De Vie, Antelias

Volunteered to help with kitchen work and laundry.