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Saida, Lebanon



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### **SKILLS**

Advanced communication and interpersonal skills

Strong customer service skills

Customer and detail orientation

Advanced problem solving abilities

Effective time management

Attention to detail skills

#### **LANGUAGES**

Arabic

Native or Bilingual Proficiency

English

Native or Bilingual Proficiency

Germar

Limited Working Proficiency

### **INTERESTS**

Hiking

Swimming

Traveling

## Ahmad El Ezzy

Sales Representative

An enthusiastic Management Information System fresh graduate with a strong interest in the hospitality industry, seeking a position that allows me to leverage my diverse customer service and technical skills to gain valuable experience and contribute to the success of a dynamic organization.

#### **EDUCATION**

# Management Information System Lebanese International University

09/2018 - 02/2021

Courses

- C Language Programming
- Business Intelligence Systems
- System Analysis and Design

- Data Base System Management
- Introduction to Programming

#### **WORK EXPERIENCE**

# Indoors Sales Representative 3M Plast

08/2022 - 02/2023

Ghazieh, Lebanon

Saida, Lebanon

Achievements/Tasks

- Maintained and organized the store displays to ensure products were presented in an attractive and accessible manner.
- Assisted customers with their purchases, providing product information and advice to help them make informed decisions.
- Packed and unpacked products for inventory management, ensuring accurate tracking of stock levels.

### Pool Waiter Lazy B

06/2018 - 08/2021

Rmeileh, Lebanon

Achievements/Tasks

- □ Took customer orders and served food and beverages in a timely and efficient manner.
- Maintained a clean and organized poolside area, including tables, chairs, and umbrellas.
- Communicated effectively with customers to ensure their needs were met and any issues were resolved.

### Sales Person

#### Links

02/2017 - 09/2018 Achievements/Tasks Ghazieh, Lebanon

- Assisted customers in selecting and purchasing phone accessories, providing excellent customer service.
- Maintained a clean and organized store appearance, ensuring that products were properly displayed.
- Achieved sales goals through effective communication and product knowledge.

# **Waiter**Family Cafe

07/2015 - 04/2018

Ghazieh, Lebanon

Achievements/Tasks

- Greeted and seated customers, taking food and beverage orders and ensuring timely delivery.
- Communicated effectively with customers to ensure their needs were met and any issues were resolved.
- Maintained a clean and organized dining area, including tables, chairs, and condiments.