Hussein Assaad Almawla

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Contact

Beirut, airport road

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Work experience

MCO360   aug 2021 — jun 2023

IT Support

• Performs analytical, technical, and administrative work in the planning and installation of new and existing personal devices and workstations.

• Diagnoses and resolves problems in response to customer reported incidents.

• Confers with end users to determine types of hardware and software required.

• Installs new hardware and software and maintains existing components.

• Performs general maintenance tasks.

Anti-Virus   dec 2020 — june 2021

IT Support

• Answering customers calls/emails/tickets and evaluating their technical issues

• Providing technical support remotely

• Performs general maintenance tasks.

• Coordinate with the clients and the IT team to deliver the projects on time and within budget.

• Troubleshoot any issues that may arise during the project lifecycle and provide timely feedback and solutions. • Handling calls, tickets and emails from customers and troubleshooting their problems in a timely and efficient manner.

Qualifications

• Computer Science student, full stack development code goal in mind.

• Html, CSS, JavaScript experience.

• Data base, SQL knowledge.

• Java Experience

• IT support/ hardware and software +2 years experience

Education	**bachelor's degree in computer science**	**2021 — 2024**
	Lebanese international universty	

Interests

One of my goals as a programmer is to enhance my programming language library and always improve to the next level. I enjoy learning and exploring new concepts regarding the programming world and the information technology world. I believe that by constantly updating my skills and knowledge, I can create better solutions for the challenges that I face in my projects. I also value the feedback and collaboration of other programmers who share the same passion and curiosity for this field

References

References available upon request.

LinkedIn

http://www.linkedin.com/in/hussein-almawla-57a461265