

DIANA MASHAKA

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PROFILE

Sales associate with experience in the retail field providing excellent customer service. Recognised for the ability to communicate with customers and ensure high levels of customer service.

EDUCATION

Oct 2018 - Jul 2022

Bachelor in banking & finance , Lebanese international university , Beirut

- Processing deposits, payments, and withdrawals.
- Authorising and evaluating overdrafts and loans.
- Handling other transactions, such as writing cashier checks or money orders, when necessary.

EXPERIENCE

Jun 2019 - Oct 2022

Sales associate in Zara, Azadea , Beirut

- Ensure high levels of customer satisfaction through excellent sales service.
- Greet customers to the store and answer their queries.
- Asses customers needs and provide assistance and information on product features.
- Team up with co-workers to ensure proper customer service.

SKILLS

Communication skills

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Teamwork and collaboration

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Strong work ethic

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LANGUAGES

Arabic

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English

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