MAHDI ZAATAR

@ mahdi.98lb@gmail.com







PROFILE

Hardworking and skilled Recreation Facility Attendant with a proven track record of providing optimal customer service to visitors. Friendly, outgoing, and enthusiastic about serving others and working toward the mission of a facility.



Experience

Toulla- Grill House /Sweden

Dec 2019 - Jan 2023

Team Leader

- Established clear communication channels and provided timely feedback to team members.
- · Mentored and trained team members to develop their skills.
- Developed team goals and objectives to ensure successful completion of tasks.

Le Gray Hotel /Lebanon

Feb 2017 - Aug 2019

Captain Waiter

- Developed a deep understanding of menu items and specials, allowing for detailed and accurate descriptions to customers.
- Developed lasting relationships with customers through attentive service.

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Scoozi-CityCenter /Lebanon

Jan 2016 - Jan 2017

Server

- Followed health and safety guidelines to ensure food safety and prevent cross-contamination.
- Demonstrated a high level of multitasking by efficiently handling multiple orders.



Education

Lebanese International University

Business Administration In Hospitality And Tourism Management



Skills

Computer Skills.

Ability to Work in a Team.

Can work under pressure and meet tight deadlines.

Communication Skills

Languages



Swedish

Arabic