Ali Ramadan

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EDUCATION

American University of Science and Technology   **Beirut, Achrafieh**

B.S.Computer Science   *Graduation Date: Jun 2024*

CISCO Certification   **AUST, Acharafieb**

IT Essentials & CCNA I-II   *Graduation Date: Jun 2023*

Alberta State University   **Coursera Online Specialization**

Specialization in Agile Software Product Management   *Graduation Date: Sep 2022*

Lycée des Pères Antonin   **Hadat, Baabda**

French Baccalaureate with Specialization in Mathematics and Physics   *Graduation Date: May 2021*

Michigan State University   **Coursera Online Specialization**

Specialization in Game Design and Development   *Graduation Date: Jun 2020*

WORK EXPERIENCE

Notion Theory   **Miami, Florida, Remotely**

Project Manager/ Lead curriculum Developer   *Jul 2020 - Jul 2021*

- Spearheaded project coordination with Unity Software Inc Corp to roll out 12 comprehensive training programs, providing knowledge to 3000+ students globally.
- Optimized team performance by deploying an agile approach to deliver curriculum on time, resulting in 95% successful completion rate within the specified timelines.
- Optimized existing curriculum modules by 20%, increasing student comprehension rates by 15%.
- Directed the development of 10+ new curricula for Bootcamps & Onboarding Sessions, resulting in a 25% decrease in onboarding time
- Partnered with key stakeholders to develop engaging learning content for 10 courses, driving up course enrollment by 20%.

StudioDev   **Los Angeles, California, Remotely**

Project Manager/ Lead Game developer   *Jan 2022 - Jul 2022*

- Utilized Agile methodologies to effectively manage the game development team, ensuring timely delivery of project milestones and effectively escalating roadblocks to management
- Implemented budget management and allocation strategies, communicating adjustments to higher management and clients to ensure financial viability of the project.
- Developed and implemented advanced algorithms using Python, Data and Statistical Analysis, and applied complex mathematical equations in probability and statistics to optimize project performance
- Led and accelerated recruitment campaigns for various projects, conducting technical and personal interviews in coordination with the company's co-founder to identify and allocate the best candidates for the project.

Lebanese Red Cross, Youth Sector, I.T committee   **Spears, Lebanon**

Team Leader / Training Coordinator   *Feb 2021 - Aug 2022*

- Coordinated the training program of 15 I.T and Education professionals to ensure timely delivery of Youth Sector's learning sessions, resulting in successful launch ahead of schedule and a 30% increase in overall knowledge retention rate.
- Supervised 8 trainers and managed their workflow to develop custom-tailored content for 12 educational modules within 6 months, resulting in 10 new courses that enabled efficient & effective transfer of knowledge among Lebanese Red Cross Youth members.

- Directed trainings across multiple Red Cross centers nationwide, elevating the quality standards for youth sector IT learning courses by 45%.
- Recruited and onboarded 10 trainers, IT and educational professionals to establish the first-ever I.T team for training tasks, ensuring seamless transition of knowledge & expertise

Lebanese Red Cross, HQ   **Spears, Lebanon**

I.T Support Officer   *Aug 2020 - Nov 2020*

- Installed disaster management unit call center, allowing for 24x7 responses.
- Addressed & solved over 250 IT issues, rectifying software malfunctions and hardware problems across the entire organization.
- Delivered scheduled system maintenance & software updates to 120 laptops & PCs, ensuring optimal operation.
- Performed data entry in over 25 Excel databases with 99.9% accuracy, harnessing from various source documents automatically.

LEADERSHIP EXPERIENCE

Lebanese Red Cross, Youth Sector, HVP program   **Hadat, Lebanon**

Lead Trainer / Facilitator   *Feb 2019 - Aug 2022*

- Attended 7 trainings & exams to develop expertise in Training / Facilitating and HVP Program, achieving highest grades of A (99%) with commendations from Sector, Program & Station presidents.
- Instructed 2,500 beneficiaries on Human Values & Principles using LRC Youth Sector toolkits
- Developed effective lesson plans to ensure maximum comprehension and learning retention of topics among trainees
- Provided mentorship and support to 10+ junior facilitators through ongoing coaching sessions and feedbacks, leading 100% of them achieve certification
- Provided hands-on guidance to over 500 participants during training sessions; raised overall knowledge levels by 20%.

TRAININGS

First Aid | Psychological First Aid | First Responder Training | Communication Skills | Time-Management | Team Building | Project Cycle | Creating project proposal | Education & sustainable consumption & production I | Education & sustainable consumption & production II | Media and Cyberbullying | Proposal writing | Conflict Resolution | Project Management | Leadership Styles. | ToT (Training of Trainers)

SKILLS & INTERESTS

Skills: C++ | Python | C# | Java | OOP(Object-Oriented Programming) | Agile Methodologies (Scrum, XP, Waterfall) | Software development life cycle documentation (SDLC) | Game development life cycle documentation (GDLC) | Microsoft Office (Excel, Word, PowerPoint) | Notion | Training | Coordination and Planning | Problem Solving

Languages: Arabic (Native) | English (Fluent) | French (Fluent) | Spanish (Basic)