



IBRAHIM ABO JALALAH

OBJECTIVE

Fine Dining Waiter with over 2 years of experience and an excellent record of providing professional, high-quality service to clients. Developed a diverse background and skillset adaptable to new restaurants or dining concepts. Known for being a dependable team member who always makes a complete effort to give clients a dining experience which exceeds their expectations. To secure a position that will enable me to use my strong communication and customer service skills and the ability to work well with people.

EXPERIENCE

- **Basha caffe**
1/7/2018 - 1/10/2018
Waiter
Take customer order and putting the order on the table
- **Atyab faroj**
2019 - 15/10/2021
Waiter, Kitchen employee
I used to work there as a waiter but when the country closed down I started working there as a kitchen employee
- **comanche diner**
24/10/2021 - 30/2/2022
Cashier - host
 - Providing a warm welcome for customers.
 - Learning the names of & building relationships with regular customers.
 - Understand menu content and keeping up to date with any menu changes.
 - Making recommendations from the menu if requested.

CONTACT

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📞 78 984 256

SKILLS

- Friendliness & Personability
- Written & Verbal Communication Skills
- Collaborative & Interpersonal Skills
- Physical Stamina & Strength
- Food Safety & Personal Hygiene

LANGUAGES

- English
- Arabic

- **Fattouh restaurant**

1/3/2022 - 20/4/2022

Waiter

- Providing a warm welcome for customers.
- Receive food & drink orders & serve customer requests to the sta
- Serving dishes to customers at tables.
- Learning the names of & building relationships with regular custo
- Ensure timely delivery of all food & beverage items to customers.
- Understand menu content and keeping up to date with any menu
- Making recommendations from the menu if requested.
- Answer guest queries in a polite and helpful manner.
- Clearing cutlery and dishes away from tables.

Passing food orders through to the kitchen staff promptly.

- Ensuring all hotel corridors are kept clear from rubbish, glasswar
- Full product knowledge of all menu items and hotel facilities and
- Check on customers asking if they are enjoying their meals and s
- Ensuring the food service area is left clean and tidy once all the g
- Relaying, preparing and setting tables for the next guests.
- Looking after guests with special needs i.e. dietary requirements, mobility etc

- **comanche diner**

15/9/2022 - ...

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 - Understand menu content and keeping up to date with any menu
 - Making recommendations from the menu if requested.
 - Check on customers asking if they are enjoying their meals and s
 - Make sure that customers are satisfied and that they have everyt
- additional courses like desserts or after-dinner drinks.

EDUCATION

- **Lebanese International University**

Second year

Computer science