



Mhammad Fallaha

CONTACT ME

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📍 Beirut, Tayouneh

EDUCATION

Bachelors in Computer Science

Lebanese International University

2021 - Current

Achieved at GPA of 3.2

JAVA

CSS

C++

SKILLS

- Communication Skills
- Problem Solving Skills
- Time Efficient

LANGUAGES

Arabic ● ● ● ● ●

English ● ● ● ● ○

ABOUT ME

Hardworking college student seeking employment while bringing forth a motivated attitude and a variety of powerful skills. Proven ability to establish and maintain excellent communication and relationships with clients.

WORK EXPERIENCE

Kitchen Supervisor and crew

MARCH 2023 - JULY 2023

El Resto I Hadat

- Made food according to standard recipes with requested changes for customer satisfaction.
- Restocked supplies and prepared additional ingredients during downtime for expected busy periods.
- Coached and trained staff of 6+ employees including rules regulations.

Customer Service Agent

APRIL 2022 - MAY 2023

Mcdonald's I Sin el Fil

- Adhered to company policies and scripts to consistently achieve call-time and quality standards.
- Promoted available products and services to customers during service and order calls.
- Answer inbound calls and initiate outbound calls.

Computer Technician

JUNE 2021 - JAN 2022

PC - Tech I Mouwwad

- Provided quality assessments of computers before diagnosing specific issues and assigning repair.
- Utilized advanced trouble-shooting and diagnostic skills to maintain and repair devices.
- Managed the diagnosis and repair of software and hardware counterfeit.

Waiter

AUG 2020 - NOV 2020

Movenpick I Rawche

- Maintained customer satisfaction by clarifying questions about orders and specialty items.
- Shared knowledge of menu items, enabling customers to make personal decisions based on taste and interest

REFERENCES

References available upon request