

Mohamad Mazen Tafesh

Contact Information:

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Objective:

To secure a challenging and rewarding IT position in a reputable company where I can utilize my skills and experience to contribute to the growth of the organization.

Education:

- Bachelor of Science in Information Technology, Lebanese International University, Expected Graduation Date: January 2024

Experience:

- IT Technician, High-tech, Beirut, from 01/07/2021 to 01/07/2022
 - Set up and maintained computer systems, printers, and other IT equipment for 50+ employees
 - Troubleshoot and resolved software and hardware issues, resulting in a 30% reduction in downtime
 - Conducted regular system backups and ensured data security, preventing data loss for the company
 - Collaborated with IT team to implement new software and hardware upgrades, resulting in increased efficiency and productivity
- IT Intern, Jubailibros, Saida, from 01/08/2022 to 05/09/2022
 - Maintained computer systems and network infrastructure for a team of 20+ employees
 - Troubleshoot and resolved software and hardware issues, resulting in a 20% reduction in downtime
 - Conducted system maintenance and backups, ensuring the company's data was secure and accessible
 - Assisted in the implementation of new software and hardware upgrades, resulting in improved productivity and cost savings

Skills:

- Network infrastructure and security protocols: Familiar with network infrastructure and security protocols, including TCP/IP, DNS, DHCP, and firewalls.

- Troubleshooting: Experienced in troubleshooting and resolving software and hardware issues, including operating systems, hardware components, and peripherals.
- Communication and collaboration: Strong communication and collaboration skills, with the ability to work effectively in a team environment.
- Quick learner: Quick learner and adaptable to new technologies, with a passion for staying up-to-date with the latest industry trends and best practices.
- Programming languages: Strong knowledge of Java, HTML, CSS, Bootstrap, and PHP, with experience developing and maintaining websites and web applications.

Certifications:

- CCNA1: Introduction to Networks
- CCNA2: Switching, Routing, and Wireless Essentials
- CCNA3: Enterprise Networking, Security, and Automation
- IT Essentials: PC Hardware and Software

Language Proficiency:

- English: 90% fluent
- French: 90% fluent
- Arabic: 100% fluent

References:

Instructor at Lebanese International University/Headquarters of Computer Science Department:
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Available upon request.