

PROFILE SUMMARY

Dependable and goal-oriented Computer Science graduate with 2 years of experience. Seeking to use proven skills in JavaScript and C++ to meet business plans. Aiming to secure a full stack developer position

CONTACT INFO

+96176842331
abbasabdallahjava2022@gmail.com
Ghazieh, Lebanon
Lebanese
Fully Vaccinated

SKILLS

- Adobe (Illustrator- Photoshop- Xd - Premiere Pro (Video Editing))
- Microsoft Office (Word, Excel, Power Point, Access)
- Visual Studio Code
- Linux
- HTML / CSS
- Programming Languages (C/C++, Python)

LANGUAGES

- Arabic (Native)
- English (Fluent)
- French (Basic)

ABBAS ABDALLAH

WEB DEVELOPER & IT

EXPERIENCE

IDS FINTECH, LEBANON

WEBDEVELOPER INTERNSHIP

MAY 2023 – JUN 2023

- Tested existing codes, formatted graphics for web use
- Assisted with coding under the direction of 2 professional computer programmers

KAMAPLAST, SAIDA, LEBANON

IT MAINTENANCE SUPPORT

MAY 2022 – OCT 2022

- Prepared work-analysis reports by collecting, analyzing and summarizing information and data collected
- Performed product testing throughout assembly and post-production, resulting in improved requirement & specification gathering and 3 times fewer errors
- Solved 99.2% of Level 2 tech support issues without needing to escalate to Level 3 tech support engineers
- Held responsibility of maintaining all Injection and blowing machines
- Programmed 3+ industrial machines
- Changed molds for 4+ machines

PC MAC, LEBANON

SALES ASSOCIATE

APR 2022 – MAY 2022

- Organized 4+ sales visits on a daily basis
- Prepared and delivered 15+ presentations and demonstrations of software to customers
- Managed workload in order to organize and prioritize daily and weekly goals

FREELANCE, LEBANON

WEB AND APP DEVELOPER

MARC 2022 – PRESENT

- Created 6+ basic website layouts and user interfaces with HTML and CSS
- Worked with 10+ stakeholders to gather and refine specifications and requirements based on technical needs
- Conceptualized, designed, developed and improved 2 applications

IDAS, LEBANON

IT SUPPORT OFFICER

JAN 2022 – MAR 2022

- Maintained 15% above average customer satisfaction in post-call surveys. Used deep compassion and listening skills for the best customer experience
- Solved 99.2% of Level 2 tech support issues without needing to escalate to Level 3 tech support engineers
- Maintained hardware performance, network connectivity, and software updates
- Supported internal administrative team at 5+ with hardware and software issues (e.g., printers, scanners, computers, routers) on daily basis
- Took charge of the institute's website and fixed bugs whenever needed

EDUCATION

LEBANESE INTERNATIONAL UNIVERSITY LEBANON

MASTERS IN COMPUTER SCIENCE

Oct 2021 – Present

BACHELOR OF SCIENCES IN COMPUTER SCIENCES 2021

